

# WODONGA COUNCIL

Draft Operating
Budget by
Business Unit
2023-2024

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## **Chief Executive Officer**



## **Executive Services**

#### **MISSION**

To provide a high level of administrative assistance to the councillors, CEO and directors of council through the provision of personal assistance and the production of high quality documentation.

To oversee the organisation's operational functions.

#### **VALUES**

Trust, Respect, Integrity, Learning

#### **SERVICES**

SERVICE	DESCRIPTION
002 Executive Services	To provide a high level of administrative assistance to the councillors, CEO and directors of council through the provision of personal assistance and the production of high quality documentation.
001 Managers Overhead	Management services to support the delivery of Council services and the Council Plan

#### **BUDGET VARIANCE ANALYSIS**

<b>Business Unit</b>	Account	Commentary
002 Executive	400 – Consultancy	General Provision
Services	554 – Memberships	Includes:
		<ul> <li>LGPro membership \$2,600,</li> </ul>
		• AICD \$680,
		<ul> <li>Executive Assistant Network \$220.</li> </ul>
001 Managers'	All accounts	Summary for all the various managers
Overheads		throughout Council. Includes additional
		manager position.
	554 - Memberships	Includes :
		<ul> <li>Planning Institute of Australia \$700</li> </ul>
		CPA Australia \$750
		<ul> <li>FinPro (Local Government Finance</li> </ul>
		Professionals) \$250



#### **002 - Executive Services**

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 188 - Civic Services As at December, 2022



		2022/23	2022/23	2023/24
		Adopted	Revised	Proposed
		Budget	Forecast	Budget
<u>Income</u>				
	072 - Fees Registrations	491,000	491,000	343,630
	076 - Fees General	6,500	6,500	6,600
	081 - Fees Permits	18,300	18,300	18,100
	096 - Costs Recovered	93,000	93,000	91,000
	098 - Sale Of Goods	5,000	5,000	0
	100 - Infringements	92,500	92,500	90,000
	132 - Grant Recurrent	142,000	161,564	175,000
Total Incon	ne	848,300	867,864	724,330
<b>Expenses</b>				
	203 - Salaries	973,833	973,833	981,910
	210 - Oncost	154,569	154,569	153,113
	245 - Staff Allowances	30,000	30,000	30,000
	250 - Uniforms	6,650	6,650	6,650
	255 - Vehicle Expense	60,920	60,920	60,380
	260 - Travel & Accommodation	3,500	3,500	2,000
	305 - Information Technology	39,700	39,700	47,500
	310 - Payroll / Personnel	20,900	20,900	20,900
	315 - Internal Rent	7,560	7,560	12,600
	320 - Photocopying - Internal	5,000	5,000	1,500
	330 - Financial Services	24,710	24,710	24,710
	352 - Telephone - External	4,600	4,600	4,600
	360 - Printing & Stationery	10,300	10,300	10,300
	372 - Postage External	700	700	700
	375 - Materials	8,000	8,000	8,000
	376 - Contractors	18,500	26,586	18,500
	390 - Insurance	13,190	8,946	11,430
	395 - Miscellaneous Expenses	5,250	5,250	3,700
	405 - Bank / Govt Fees	43,000	43,000	43,000
	425 - Legal	86,200	86,200	89,200
	440 - Food & Drink	3,800	3,800	3,800
	461 - Contract Payments External	166,000	174,500	169,000
	464 - Equipment	6,000	6,000	6,000
	466 - Maintenance	4,500	4,500	4,500
	554 - Memberships	3,500	3,500	3,500
Total Expe	nses	1,700,882	1,713,224	1,717,493
Net Surplus	s / (Loss)	(852,582)	(845,360)	(993,163)



#### 001 - Managers' Overhead

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 001 - Managers' Overhead As at December, 2022



Income		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Total Incon	1e	0	0	0
Expenses				
	203 - Salaries	1,700,802	1,700,802	1,920,415
	210 - Oncost	298,425	298,425	329,860
	250 - Uniforms	150	150	0
	255 - Vehicle Expense	138,963	138,963	143,712
	260 - Travel & Accommodation	2,020	2,020	0
	270 - Fringe Benefits Tax	86,175	86,175	93,500
	305 - Information Technology	76,300	76,300	78,650
	310 - Payroll / Personnel	11,830	11,830	11,830
	315 - Internal Rent	32,400	32,400	32,400
	320 - Photocopying - Internal	5,050	5,050	3,000
	330 - Financial Services	34,130	34,130	34,130
	352 - Telephone - External	1,100	1,100	5,500
	360 - Printing & Stationery	300	300	300
	390 - Insurance	20,220	13,602	17,440
	400 - Consultancy	0	200,000	0
	420 - Strategy, Plans and Programs	1,000	1,000	1,000
	440 - Food & Drink	900	900	500
	554 - Memberships	1,670	1,670	1,700
Total Expe	nses	2,411,436	2,604,818	2,673,937
Net Surplus	s / (Loss)	(2,411,436)	(2,604,818)	(2,673,937)



# **Community Development**



## **Directorate – Deputy CEO**

#### **MISSION**

The directorate has strong community focus where people are placed at the centre of policy, service design and delivery. It strives to be a high performing directorate, with a sharing culture of integrity, skills, knowledge and experience. It works across the organisation and in the community in support of the community's vision and values.

#### **VALUES**

Trust, Respect, Integrity, Learning

#### RECENT ACHIEVEMENTS

- Development of Organisational External Grants Framework
- Integrated Planning Group implemented
- TCOC MOU signed and Strategic Plan adopted.
- Logic Hub strategy finalised.
   Albury Wodonga City deal business cases completed.

#### **BUSINESS PLANNING CONTEXT**

#### Leadership

- Supporting the Chief Executive Officer and Council in providing strong community leadership and advocacy.
- Contributing to major decision making processes of the organisation through involvement in executive, external committees, working parties and strategic planning projects.
- Leadership and oversight of continuous improvement of best practice governance approaches through accountable and transparent practices and appropriate risk management.

#### Governance

- Strategic focus on the governance, policy and legislative compliance framework across the organisation.
- Having a continuous mindset to governance and integrity processes
- Increase awareness and knowledge of effective decision making that is consistent with good governance and contributes to a culture of accountability and ethical partnering.

#### Strategic partnerships

- Working with AlburyCity in the management and reporting of the 2C1C partnership under MOU, strategic plan and action plan
- Fostering working relationships with appropriate Government and other industry and business organisations, collaborating towards positive outcomes in an post covid environment.
- Implementation of revised Logic strategic direction approach
- To operate strategically in relation to the identification and planning of projects and grant funding to ensure transformational opportunities are advanced with an integrated systems based approach.



#### **SERVICES**

SERVICE	DESCRIPTION
CEO	Working closely with the Chief Executive Officer, the Deputy CEO provides strong leadership and a high-level strategic focus across the city growth, engagement and people directorate and as a member of executive in working towards delivering on the council plan, budget and other related plans and strategies.
	The setting and implementation of a good contemporary governance framework to ensure that the council is open, accountable and transparent in its interactions with its community, businesses, other tiers of government and staff. To drive a culture of excellence and probity in all aspects of council's corporate governance responsibilities.

### **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary	
019 Directorate – Deputy CEO	400 - Consultancy	General consultancy provision and specialist advice for strategies and plans \$20k.	
015 Governance	400 - Consultancy	Independent HR advice for CEO annual review as required by LG Act. \$10k	
	430 - Allowances	Increases set by the State and includes provision made for Deputy Mayor in 2023-2024.	
	453 – Election Expenses	Provision for electoral structure review.	
	552 - Contributions	Sitting fees for Place Name Advisory	
		Committee	
	554 – Memberships	Includes:-	
		• MAV \$40k	
		<ul> <li>Regional Cities \$32k</li> </ul>	
		<ul> <li>Hume Region LGN \$1k</li> </ul>	
		<ul> <li>Goulburn Murray Climate Alliance \$19k.</li> </ul>	



#### 019 - Directorate - Deputy CEO

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 019 - Directorate - Deputy CEO As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Income	•	0	0	0
Expenses				
	203 - Salaries	308,491	308,491	322,999
	210 - Oncost	53,133	53,133	53,744
	255 - Vehicle Expense	17,509	17,509	17,521
	260 - Travel & Accommodation	5,000	5,000	5,000
	270 - Fringe Benefits Tax	9,100	9,100	9,000
	305 - Information Technology	16,800	16,800	6,050
	310 - Payroll / Personnel	1,760	1,760	1,760
	315 - Internal Rent	6,396	6,396	6,396
	320 - Photocopying - Internal	1,500	1,500	4,000
	330 - Financial Services	9,020	9,020	9,020
	352 - Telephone - External	600	600	600
	365 - Journals & Manuals	1,000	1,000	500
	390 - Insurance	4,700	2,969	3,800
	395 - Miscellaneous Expenses	1,200	1,200	1,200
	400 - Consultancy	50,000	127,600	20,000
	425 - Legal	5,000	5,000	10,000
	440 - Food & Drink	600	600	500
	554 - Memberships	600	600	600
Total Expens	ses	492,409	568,278	472,690
Net Surplus	/ (Loss)	(492,409)	(568,278)	(472,690)



#### 015 - Governance

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 015 - Governance As at December, 2022** 



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income	•	0	0	0
<b>Expenses</b>				
	240 - Staff Development	31,000	31,000	31,000
	255 - Vehicle Expense	26,070	26,070	13,590
	260 - Travel & Accommodation	15,000	15,000	15,000
	305 - Information Technology	10,200	10,200	12,100
	315 - Internal Rent	17,556	17,556	17,556
	320 - Photocopying - Internal	1,500	1,500	0
	330 - Financial Services	9,020	9,020	9,020
	352 - Telephone - External	5,000	5,000	6,000
	360 - Printing & Stationery	1,500	1,500	1,500
	370 - Presentations & Gifts	1,000	1,000	1,000
	390 - Insurance	6,560	2,939	3,760
	395 - Miscellaneous Expenses	500	500	500
	400 - Consultancy	0	0	10,000
	425 - Legal	5,000	5,000	5,000
	430 - Allowances	306,694	306,694	319,656
	440 - Food & Drink	8,000	8,000	7,000
	452 - Civic Expense	8,000	8,000	8,000
	453 - Election Expense	0	0	80,000
	461 - Contract Payments External	10,000	10,000	10,000
	552 - Contributions	0	0	3,000
	554 - Memberships	101,700	101,700	92,780
Total Expens	ses	564,300	560,679	646,462
Net Surplus	(Loss)	(564,300)	(560,679)	(646,462)



## Communications, Marketing and Customer Focus

#### MISSION

To provide innovative and effective communications and marketing expertise, strategy and support to councillors and all council business units to enhance the profile of Wodonga, to inform and engage the community, and increase audiences across diverse programs and services.

To deliver easy, positive and responsive customer experiences for our community.

#### **VALUES**

Trust, Respect, Integrity, Learning, Fun, Innovative, Proactive, Responsive.

#### **RECENT ACHIEVEMENTS**

#### **Communications and Marketing**

- Continued to reach and inform our community through the increased use of digital mediums with a focus on video content to engage audiences
- Community updates of capital projects city including Baranduda Fields, hockey pavilion and playgrounds
- Communications and marketing support for events including 16 Days of Activism, Australia Day, Clean Up Australia Day, CoCreate and new event Fridays in the Square
- Communications and consultation for various projects
- Continued roll-out of city signage to align with corporate style guide
- Support of council meetings, civic ceremonies and cultural/community development initiatives through livestream formats
- Implementation of new intranet and new staff communications

#### **Customer Focus**

- Implementation of call recording for training and quality control purposes
- Improvements to online payment options and services
- Continual improvement to customer service internal training program
- Secondment of staff to support internal departments
- Implementation of new feedback tools
- Support of onboarding of new flexi staff
- Supporting community through increased demand for service areas including immunisation, early years, waste management, events and following extreme weather events
- Attendance at community engagement activities



#### **BUSINESS PLANNING CONTEXT**

Communications, Marketing and Customer Focus provides a key service in our community's experience with council services.

It keeps the community and visitors informed about what's happening in the city, events, services and decisions that affect them.

This is achieved through a social media presence across a range of business units that includes more than a dozen Facebook pages, several Twitter and Instagram accounts, a YouTube channel and more.

It is responsible for the operations of the customer service centre at the council's Hovell St offices as well as the call centre, handling a range of payments, customer requests and feedback.

The past year has seen an increase in demands in customer focus with service changes across the organisation including with immunisation and the introduction of the Japanese encephalitis vaccine, changes in waste and early years.

Opportunities have been identified for more outreach of customer service through attendance at engagement activities allowing the community to do business with us in different settings and locations.

A suite of websites provide a place for ready information and interaction with online services and options.

Information is published regularly via the council's news platform, collateral, advertising, email newsletters and through customer service inquiries either by phone or in person.

The team is also responsible for co-ordinating the council's engagement and consultation opportunities with the community.

#### Community satisfaction survey results 2022

- Overall score of 68 compared to 59 statewide and among regional centres
- Score of 77 satisfied with customer service
   Score of 59 satisfied with informing the community
   Score of 56 satisfied with consultation and engagement

The survey found residents prefer to receive council news and information about upcoming events though newsletters sent via email (34%, up 13 percentage points from 2021) or mail (24%). Another one in five residents (18%) prefer social media updates (down eight percentage points).

The popularity of social media updates has declined significantly in the past year among residents under 50 years of age from 39 per cent in 2021 to 25 per cent currently. In its place, demand for newsletters sent via email (34%, up 15 percentage points) or mail (19%, up eight percentage points) has increased among this cohort group.

Residents 50 years of age and older prefer to receive information in the form of a newsletter sent via email (33%, up 10 percentage points) or mail (30%, down seven percentage points) in relatively equal numbers.

Three-quarters of residents who had contact with the Council (75%) provide a positive customer service rating of "very good" or "good".

 Residents were most likely to communicate with the council by telephone (29%, down seven percentage points), followed by email (20%) and in-person (19%, down 11 percentage points).



#### **SERVICES**

SERVICE	DESCRIPTION
026 Marketing 031 Communications	<ul> <li>To be proactive and innovative in engaging our community to share in the excitement and vibrancy of our growing city.</li> <li>Provide considered and innovative expertise, strategy and support to councillors and all council business units.</li> <li>Enhance the profile of Wodonga as an aspirational destination to live, work, visit and invest.</li> <li>To actively inform and engage the community by raising awareness of the council's diverse programs, events and services.</li> <li>Use tools that provide avenues for involvement that are inclusive, productive and cost-effective.</li> <li>Ensure we communicate and inform the community in a timely and responsible manner.</li> <li>Use media opportunities to promote Wodonga on a local, regional, state and national level.</li> <li>Be an approachable, responsive and co-operative organisation when dealing with the media.</li> </ul>
024 Customer focus	<ul> <li>Delivering easy, positive and responsive customer experiences for our community.</li> <li>Provides easy and convenient tools for customers and the community to interact with Wodonga Council.</li> <li>Equips Wodonga Council staff to deliver exceptional levels of customer service.</li> <li>Adopts appropriate frameworks to support customer focus activities.</li> </ul>

#### **BUDGET VARIANCE ANALYSIS**

<b>Business Unit</b>	Account	Commentary
026 Marketing	203 - Salaries 210 - Oncost	Increase due to EBA and banding increments.
	434 - Marketing	Decrease due better reflect actual costs for IAW
031 Communications	203 - Salaries 210 – Oncost	Increase due to EBA and banding increments.
024 Customer focus	079 – Fees Certificates	Costs for building file retrieval moved to cost centre to better reflect service
	203 - Salaries 210 – Oncost	Increase due to EBA and banding increments and correction from previous year due to change in hours and trainee position.
	372 – Postage	Increase in Australia Post charges
	376 – Contractors	No trainee position and position moved into salaries.



#### 026 - Marketing

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 026 - Marketing As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
	096 - Costs Recovered	0	0	1,000
Total Income		0	0	1,000
Expenses				
	203 - Salaries	318,167	318,167	332,760
	210 - Oncost	50,953	50,953	52,494
	260 - Travel & Accommodation	1,500	1,500	1,500
	305 - Information Technology	22,800	22,800	27,250
	310 - Payroll / Personnel	3,040	3,040	3,040
	315 - Internal Rent	5,040	5,040	7,560
	320 - Photocopying - Internal	3,000	3,000	500
	330 - Financial Services	10,560	10,560	10,560
	352 - Telephone - External	1,500	1,500	1,500
	355 - Advertising	141,350	141,350	141,350
	360 - Printing & Stationery	20,000	20,000	20,000
	390 - Insurance	6,560	4,462	5,700
	434 - Marketing / Promotion	259,700	249,700	236,700
	440 - Food & Drink	500	500	200
	464 - Equipment	2,000	2,000	2,000
	466 - Maintenance	10,000	10,000	10,000
Total Expens	ses	856,670	844,572	853,114
Net Surplus	/ (Loss)	(856,670)	(844,572)	(852,114)



#### 031 - Communications

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 031 - Communications As at December, 2022** 



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
Income				
Total Income		0	0	0
<b>Expenses</b>				
	203 - Salaries	356,227	356,227	370,597
	210 - Oncost	57,002	57,002	58,463
	260 - Travel & Accommodation	2,000	2,000	1,500
	305 - Information Technology	17,100	17,100	28,550
	310 - Payroll / Personnel	3,610	3,610	3,610
	315 - Internal Rent	7,925	7,925	7,925
	320 - Photocopying - Internal	5,000	5,000	500
	330 - Financial Services	4,720	4,720	4,720
	352 - Telephone - External	3,000	3,000	3,000
	365 - Journals & Manuals	5,000	5,000	5,500
	390 - Insurance	3,470	2,795	3,570
	434 - Marketing / Promotion	50,000	50,000	50,000
	440 - Food & Drink	500	500	500
	461 - Contract Payments External	20,000	30,000	20,000
	464 - Equipment	1,000	1,000	1,000
Total Expenses		536,554	545,879	559,435
-				
Net Surplus /	(Loss)	(536,554)	(545,879)	(559,435)



#### 024 - Customer Focus

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 024 - Customer Focus As at December, 2022



	2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income 079 - Fees Certificates	0	0	16,000
Total Income  Expenses	0	0	16,000
203 - Salaries 210 - Oncost 245 - Staff Allowances 250 - Uniforms 260 - Travel & Accommodation 305 - Information Technology 310 - Payroll / Personnel 315 - Internal Rent 320 - Photocopying - Internal 330 - Financial Services 352 - Telephone - External 372 - Postage External 376 - Contractors 390 - Insurance 395 - Miscellaneous Expenses	631,034 101,368 350 2,000 500 52,500 6,900 65,268 3,000 10,460 9,000 86,500 45,000 8,120 300	676,034 101,368 350 2,000 500 52,500 6,900 65,268 3,000 10,460 9,000 86,500 0 5,480	712,399 112,381 350 2,000 500 58,550 6,900 65,268 1,000 10,460 9,000 89,500 0 7,000 300
440 - Food & Drink 461 - Contract Payments External 554 - Memberships  Total Expenses	200 29,000 550 <b>1,052,051</b>	200 29,000 550 <b>1,049,411</b>	200 29,000 550 <b>1,105,358</b>
Net Surplus / (Loss)	(1,052,051)	(1,049,411)	(1,089,358)



## **Community Development & Wellbeing**

#### **MISSION**

To contribute to the optimal health and wellbeing of our community by facilitating access, equity, connection, participation and knowledge exchange through health and wellbeing policy and strategy development, community partnerships and delivery of services.

#### **VALUES**

Trust, Respect, Integrity, Learning.

#### RECENT ACHIEVEMENTS

#### Hyphen

- Hyphen Wodonga Library Gallery celebrated its first anniversary in August 2022, and continues to see growth in visitation since operating 7 days a week. March 2023 marked the anniversary of no service disruptions for 12 months.
- Hyphen saw over 83,000 people through the doors in 21-22, and it expects to exceed 110,00 visitors in 22-23.
- Over 2,400 new members joined the library in 21-22 and this is projected again for 22-23.
- Over 360 programs were delivered since June 2022, including Storytimes, STEAM programs, seniors digital literacy programs and The Big Summer Read.
- The Exhibition program continues to be a drawcard for both community members and visitors to Wodonga.
- Since opening, it is estimated Hyphen generated \$43.2M for the local economy.
- Online resource usage continues to increase E-Loan usage is estimated to peak around 30-35% in the coming years.
- The exhibition program has featured 80% local artists, and the venue continues to partnership
  with a range of organisations and funding bodies to deliver diverse programs and services to
  the community.

#### **Population Health and Community Wellbeing**

- A review Wodonga's strategic and policy position on liquor and electronic gaming has commenced and an Alcohol Prevention Grant was received from VicHealth to facilitate the development and implementation of a community action plan to reduce Alcohol harm in Wodonga.
- Advocacy efforts have continued with Homes Victoria's 'Big Housing Build' on the \$30 million minimum guaranteed spend on social and affordable housing in Wodonga.
- <u>The Disability Action Plan 2022 2025</u> was endorsed to drive a across-council approach to improve access to council services, programs, communications and infrastructure.
- In partnership with Albury City, a celebratory event for International Day of People with Disability was held.
- In partnership Albury Wodonga Ethnic Communities Council, A Harmony Day event was held in March 2022 to celebrate cultural diversity.
- The Wodonga Access Advisory Group has continued to meet and be a consultative platform for people living with disability. The group advises council on access issues within the Wodonga.
- The Wodonga Access Advisory Group worked in collaboration with Dyson to develop a bus training resource video in October 2022 and promoted a council developed social media video to urge residents to not obstruct pathways with cars and overgrown trees and shrubs.



- A Changing Places grant was received from the State Government (October 2022) to build a facility in Wodonga.
- The Being Connected in Wodonga, an age friendly guide, was developed and distributed across Wodonga with the aim of increasing pathways for community connection for older people living in Wodonga.
- Gender equity principles continue to be embedded into council's policy and decision making through the provision of Gender Impact Assessments.
- In Partnership with Uniting and Aligned Leisure, The Dry Access Shower Pilot Program continues to be rolled out, to provide Wodonga residents experiencing homelessness access to shower facilities at Wodonga Leisure Centre, during dedicated time slots.

#### **Volunteers**

- Volunteers assisted in the operation of 10 council business units, providing a total of 1554.4 hrs of volunteer hours.
- Council continues its corporate volunteering program, which included preparing cooked meals for FoodShare with Birralee Neighbourhood House and delivering meals through Westmont Aged Care 'Meals on wheels' program.
- The Wodonga Volunteer Awards were held to celebrate the volunteers' contribution.

#### **Community Impact Grants**

- A range of <u>funding opportunities</u> were provided to community clubs, groups and organisations, to harness new ideas that befit the community and enable a collaborative response to local needs.
- The internal grants panel assessed 39 applications and awarded 21 projects through two grant rounds.
- The Grants Programs were promoted to a broad range of community including cultural groups, sports clubs and community organisations.

#### **Community Development and Youth Services**

- Work continued on the execution of the Wodonga Youth Strategy which has a strategic objective on the health and wellbeing of young people, with focus areas including – being heard and considered, connected and included, healthy and well, and prepared. Council successfully supported programs and events that aligned with the objectives in the strategy, working with over 400 young people from diverse backgrounds.
- A Social Connects Program was successfully implemented to help young people engage socially with their peers to return to help young people return to normal life after COVID-19 lockdowns. This was a collaboration between FReeZA youth committee and the Hyphen Youth Collective (a group of 12-15 young people from across Wodonga).
- Council worked in partnership with the North East Pride Collective (NEPC) Network to advocate for young LGBTIQA+ people, and their friends.
- Lobbying and advocacy efforts to facilitate key stakeholders and attract funding for an Education First Youth Foyer being led by Wodonga TAFE to address housing end education for vulnerable young people.
- Seed funding, program support and advocacy and lobbying for the Wodonga Project being led
  by Junction Support Services— a Community of Schools and Services (COSS) model working
  towards addressing social and educational disadvantage in schools by providing a coordinated
  response for young people identified to be at risk of homelessness or disengagement from
  education.
- A wide range of partnership were formed to deliver diverse programs, events and services to young people across Wodonga; focusing on social connection, mental health, food security, life skills and employment.

#### **Baranduda and Felltimber Community Centres**

- After adapting programming and services in the COVID-19 pandemic environment, the community centres have recommenced programming and are seeing visitor numbers increase.
- The centres continued to play a key role in linking the community to a safe space for social connection, learning, placed based programming, and promotion/linking to internal and external local services.



- The Baranduda and Felltimber Community Centres combined delivered over 50 types of program to the community in 2022.
- The centres have continued to work in partnership with diverse organisations to provide information, support, education, referral and social opportunities that foster health and wellbeing; including the food-share program in partnership with Foodshare Albury Wodonga, library outreach, food swap and life long learning opportunities with the support of volunteers.

#### **BUSINESS PLANNING CONTEXT**

Wodonga is one of the fastest growing regional cities in Victoria. Council has the significant challenge of matching services, facilities and infrastructure with growth and ensuring that all people regardless of age, ability, gender or backgrounds reap the benefits of our cities great transformation.

Council recognises that not everyone's circumstances are equal and for some this can affect their health and wellbeing outcomes. It is therefore imperative that we address the drivers of disadvantage for all ages, abilities, genders and backgrounds to access the opportunities they need to thrive, so everyone has a fair opportunity to reach their potential.

Local Government is well placed to work toward better outcomes and influence these social and health issues as the city grows. This can be achieved by working with stakeholders across the community and influencing planning, policy and legislation.

All local governments in Victoria are legislated to implement a Municipal Public Health and Wellbeing Plan (MPHWP) that aims to improve outcomes for residents and is closely aligned to the State Public Health and Wellbeing Priorities. Wodonga Council is currently developing the MPHWP that will be integrated into the Council Plan 2021-2025.

#### **SERVICES**

SERVICE	DESCRIPTION
350 Funded Community Projects	Delivery of grant funded initiatives aligned with Municipal Public Health and Wellbeing strategic objectives
361 Community Development	To strengthen the community; strengthen our relationship with local Aboriginal people; and partner will community in a collective approach to optimising social, cultural and economic outcomes.
376 Inclusive and Safer communities	To ensure Wodonga is an accessible and inclusive community where people feel safe, included and connected.
393 Community Impact Grants	To provide opportunity for people in Wodonga to access funding to implement initiatives and projects that will have positive impact in the community.
360 Youth Services	To plan and cater for the needs of young people in Wodonga now and into the future.
035 Hyphen Gallery	Deliver a diverse range of professional arts and cultural programs and facilitate community creativity and expression through education and engagement with the arts, whilst contributing to a community hub in the CBA.
014 Hyphen Library	To link the people of Wodonga to information, knowledge and one another by meeting their educational, social, cultural and informational needs in diverse opportunities and mediums.
381 Baranduda community centre	To be a welcoming centre working in partnership to provide information, support, education, referral and social opportunities that foster health and wellbeing. To be a central and vital point in linking the community.



community centre	To be a welcoming centre working in partnership to provide information, support, education, referral and social opportunities that foster health and wellbeing. To be a central and vital point in linking the community.
385 Volunteer Coordination	Encourage, support and recognise volunteers in the community.



### **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
350 Funded Community Projects	All expense accounts	Project funding has concluded. There are no anticipated community projects in 2023-2024.
393 Community Impact Grants	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	552 - Contributions	In line with prior year expenditure. Includes:
		<ul><li>MOUs \$87k – Hothouse, Murray Arts.</li><li>Sponsorships \$15k</li></ul>
376 Inclusive and safer communities	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	420 - Strategy Plans and Programs	Increase to cover 16 Days of Activism, International Day of People with Disability, LDAT/Liquor accord.
360 Youth Services	132 - Grant Recurrent	Freeza grants received for youth events - \$35k and Portsea Camp - \$4k. Offset below.
	420 - Strategy, Plans and Programs	Includes:      \$35k Freeza     \$10k Young Achievers     \$2k Youth week     \$1k planning.
	438 – Events and Festivals	New event Portsea Camp
014 Hyphen Library	032 - Grant Recurrent	State funding received, CPI increase still to be confirmed.
	076 – Fees General	Reduction due to decline in printing / copying.
	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	385 - Cleaning	Increase based on usage of new Library Gallery venue and larger footprint.
	461 – Contract Payments	Increase due to new interlibrary delivery system
	480 - Stock	Books, ebooks, newspapers, Magazines, Storytime Anytime. Increase – Premiers Reading Challenge, offset by funding.
035 Hyphen Gallery	076 – Venue Hire	Increased to match fees and charges
	098 – Sale of Goods	Reduced forecast of retail, reduced stock purchase to offset
	203 – Salaries 210 – Oncost 250 - Uniforms	Increase due to EBA and banding increment; Casual increase 4.5hrs per fortnight due to increase demands of the new venue



Business Unit	Account	Commentary
	360 – Printing and Stationery	Increased to support costs of exhibition requirements
	375 – Materials	Increased to support rise in material costs
	376 – Contractors	Increased to support gallery maintenance, reduction in library maintenance
	385 – Cleaning	Increase based on usage of new Library Gallery venue and larger footprint.
	438 – Events and Festivals	Increase in forecasted exhibition costs – industry aligned, Federal changes to arts sector award.
	480 - Stock	Reduction in stock expenditure to match reduction in income
361 – Community Development	203 – Salaries 210 – Oncost	Increase due to EBA and banding increment.
	420 – Strategy, Plans & Programs	Reconciliation Action Plan (RAP) Program execution – National Reconciliation Week, RAP Programs
381 Baranduda community centre	132 – Grant recurrent	DFFH Neighbourhood House funding.
	203 – Salaries 210 – Oncost	Increase EBA and banding increments, casual to cover leave. Coordinator role sits with Felltimber community centre.
	385 - Cleaning	Reduced cleaning costs, post Covid.
	464 – Equipment	Program equipment, increased market costs.
382 Felltimber community centre	062 – External Funding	Grant no longer guaranteed
Community Contro	132 – Grant recurrent	DFFH Neighbourhood House participation funding.
	203 – Salaries 210 – Oncost	Increase EBA and banding increments, casual to cover leave. Coordinator role sits with Felltimber community centre.
	385 - Cleaning	Reduced cleaning costs, post Covid.
	464 – Equipment	Program equipment, increased market costs.
	554 – Memberships	Increase Neighbourhood House and Foodshare partnerships
385 Volunteer Coordination	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.



#### 350 - Funded Community Projects

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 350 - Funded Community Projects As at December, 2022** 



	2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income 132 - Grant Recurrent	0	101,500	0
Total Income  Expenses	0	101,500	0
203 - Salaries	0	104,616	0
210 - Oncost	0	15,391	0
390 - Insurance	0	1,001	0
420 - Strategy, Plans and Programs	0	68,264	0
552 - Contributions	0	105,400	0
Total Expenses	0	294,672	0
Net Surplus / (Loss)	0	(193,172)	0

#### 393 - Community Impact Grants

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 393 - Community Impact Grants As at December, 2022** 



	2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Income	0	0	0
<u>Expenses</u>		o o	
203 - Salaries	19,363	19,363	21,781
210 - Oncost	3,099	3,099	3,436
260 - Travel & Accommodation	300	300	400
360 - Printing & Stationery	150	150	250
390 - Insurance	1,790	1,338	1,710
434 - Marketing / Promotion	500	500	0
440 - Food & Drink	2,000	2,000	2,050
552 - Contributions	216,505	229,742	101,505
Total Expenses	243,706	256,491	131,132
Net Surplus / (Loss)	(243,706)	(256,491)	(131,132)



#### 376 - Inclusive and Safer Communities

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 376 - Inclusive and Safer Communities As at December, 2022** 



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income		0	0	0
Expenses				
	203 - Salaries	174,017	174,017	200,196
	210 - Oncost	27,851	27,851	31,587
	260 - Travel & Accommodation	600	600	600
	305 - Information Technology	15,600	15,600	18,150
	310 - Payroll / Personnel	2,640	2,640	2,640
	315 - Internal Rent	1,260	1,260	1,260
	320 - Photocopying - Internal	2,000	2,000	1,060
	330 - Financial Services	3,080	3,080	3,080
	352 - Telephone - External	1,500	1,500	1,550
	360 - Printing & Stationery	100	100	200
	390 - Insurance	1,900	1,778	2,280
	400 - Consultancy	110,000	110,000	0
	420 - Strategy, Plans and Programs	0	0	20,000
	440 - Food & Drink	800	800	600
Total Expens	es	341,348	341,226	283,203
Net Surplus /	(Loss)	(341,348)	(341,226)	(283,203)



#### 360 - Youth Services

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 360 - Youth Services** 

As at December, 2022

		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
<u>Income</u>				
	076 - Fees General	500	500	500
	132 - Grant Recurrent	37,500	37,500	41,250
	172 - Contributions	0	2,577	0
Total Incon	10	38,000	40,577	41,750
<b>Expenses</b>				
	203 - Salaries	76,722	76,722	76,261
	210 - Oncost	12,279	12,279	12,031
	255 - Vehicle Expense	10,740	10,740	10,320
	260 - Travel & Accommodation	300	300	400
	305 - Information Technology	5,200	5,200	6,050
	310 - Payroll / Personnel	2,640	2,640	2,640
	315 - Internal Rent	2,925	2,925	1,665
	320 - Photocopying - Internal	1,000	1,000	500
	330 - Financial Services	7,380	7,380	7,380
	352 - Telephone - External	1,200	1,200	1,200
	360 - Printing & Stationery	300	300	300
	390 - Insurance	3,620	995	1,280
	420 - Strategy, Plans and Programs	48,500	65,565	48,500
	438 - Events & Festivals	0	0	11,700
	440 - Food & Drink	500	500	500
	461 - Contract Payments External	0	2,577	0
	554 - Memberships	575	575	575
Total Exper	nses	173,881	190,898	181,302
Net Surplus	s / (Loss)	(135,881)	(150,321)	(139,552)



#### 014 - Hyphen Library

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 014 - Hyphen - Library As at December, 2022



		2022/23	2022/23	2023/24
		Adopted	Revised	Proposed
		Budget	Forecast	Budget
Income				
	076 - Fees General	21,500	20,272	18,500
	096 - Costs Recovered	500	500	500
	132 - Grant Recurrent	314,000	333,002	333,002
	172 - Contributions	1,200	1,200	1,200
Total Incom	e	337,200	354,974	353,202
			·	·
<b>Expenses</b>				
	203 - Salaries	555,555	534,120	575,864
	210 - Oncost	88,850	88,850	91,141
	250 - Uniforms	3,000	3,000	2,500
	260 - Travel & Accommodation	4,000	4,000	4,000
	305 - Information Technology	88,800	88,800	79,400
	310 - Payroll / Personnel	8,130	8,130	8,130
	315 - Internal Rent	115,000	115,000	115,000
	320 - Photocopying - Internal	250	250	750
	330 - Financial Services	7,480	7,480	7,480
	352 - Telephone - External	5,800	5,800	5,800
	360 - Printing & Stationery	4,000	4,000	5,000
	375 - Materials	10,000	10,000	10,000
	376 - Contractors	12,000	12,000	10,000
	380 - Utilities	64,000	64,000	67,200
	383 - Security	4,000	4,000	2,600
	385 - Cleaning	32,579	32,579	28,000
	390 - Insurance	11,380	16,425	20,980
	395 - Miscellaneous Expenses	500	500	500
	405 - Bank / Govt Fees	500	500	500
	440 - Food & Drink	1,800	1,800	1,800
	461 - Contract Payments External	34,670	34,981	39,700
	464 - Equipment	16,000	16,000	16,000
	466 - Maintenance	5,000	5,000	5,000
	475 - Rates Water	250	250	750
	480 - Stock	151,555	161,074	161,774
	554 - Memberships	5,600	5,600	5,800
Total Expen	ses	1,230,699	1,224,139	1,265,669
Net Surplus	s/ (Loss)	(893,499)	(869,165)	(912,467)



#### 035 – Hyphen Gallery

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 035 - Hyphen - Gallery As at December, 2022



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
<u>Income</u>				
	076 - Fees General	24,500	24,500	26,000
	096 - Costs Recovered	5,000	5,000	5,000
	098 - Sale Of Goods	47,750	42,750	46,000
Total Income	•	77,250	72,250	77,000
<b>Expenses</b>				
	203 - Salaries	486,564	507,999	538,201
	210 - Oncost	77,580	77,580	84,956
	250 - Uniforms	1,750	1,750	1,750
	260 - Travel & Accommodation	1,800	1,800	1,900
	305 - Information Technology	46,400	46,400	49,650
	310 - Payroll / Personnel	2,320	2,320	2,320
	315 - Internal Rent	115,000	115,000	115,000
	320 - Photocopying - Internal	800	800	200
	330 - Financial Services	2,050	2,050	2,050
	352 - Telephone - External	800	800	900
	360 - Printing & Stationery	2,800	2,800	4,000
	367 - Licences	1,300	1,300	1,300
	375 - Materials	10,000	10,000	11,000
	376 - Contractors	0	0	5,000
	380 - Utilities	64,000	64,000	67,200
	383 - Security	1,000	1,000	2,600
	385 - Cleaning	32,000	32,000	28,000
	390 - Insurance	5,900	10,343	13,210
	395 - Miscellaneous Expenses	220	220	500
	405 - Bank / Govt Fees	1,500	1,500	1,500
	438 - Events & Festivals	105,000	126,000	116,000
	440 - Food & Drink	3,200	3,200	3,200
	464 - Equipment	10,000	10,000	10,000
	466 - Maintenance	2,500	2,500	2,500
	475 - Rates Water	2,500	2,500	750
	480 - Stock	25,000	20,000	23,600
	554 - Memberships	1,500	1,500	1,500
Total Expens	ses	1,003,484	1,045,362	1,088,787
Net Surplus	(Loss)	(926,234)	(973,112)	(1,011,787)



#### **361 – Community Development**

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 361 - Community Development As at December, 2022



	2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Income	0	0	0
<u>Expenses</u>		400 -00	400 -00
203 - Salaries	168,792	168,792	182,580
210 - Oncost	27,014	27,014	28,803
260 - Travel & Accommodation	600	600	600
305 - Information Technology	0	0	5,400
315 - Internal Rent	0	0	2,520
352 - Telephone - External	2,400	2,400	2,400
360 - Printing & Stationery	700	700	700
390 - Insurance	0	1,307	1,670
400 - Consultancy	50,000	50,000	25,000
420 - Strategy, Plans and Programs	1,000	1,000	6,000
440 - Food & Drink	500	500	500
Total Expenses	251,006	252,313	256,173
Net Surplus / (Loss)	(251,006)	(252,313)	(256,173)



#### 381 - Baranduda Community Centre

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 381 - Baranduda Community Centre As at December, 2022** 



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
			, or oddot	Daagot
Income				
	076 - Fees General	10,400	10,400	10,400
	077 - Rent	6,944	6,944	7,200
	132 - Grant Recurrent	88,909	88,909	91,871
Total Income	•	106,253	106,253	109,471
			ŕ	ŕ
Expenses				
	203 - Salaries	44,702	44,702	50,423
	210 - Oncost	7,116	7,116	7,964
	250 - Uniforms	350	350	350
	260 - Travel & Accommodation	600	600	600
	305 - Information Technology	10,200	10,200	10,800
	310 - Payroll / Personnel	790	790	790
	315 - Internal Rent	19,665	19,665	19,665
	320 - Photocopying - Internal	2,500	2,500	1,000
	330 - Financial Services	3,180	3,180	3,180
	352 - Telephone - External	1,800	1,800	1,800
	360 - Printing & Stationery	800	800	800
	375 - Materials	6,000	6,000	6,000
	376 - Contractors	8,000	8,000	8,000
	380 - Utilities	3,570	3,570	2,500
	383 - Security	2,800	2,800	2,860
	385 - Cleaning	32,200	32,200	26,000
	390 - Insurance	3,080	2,120	2,710
	395 - Miscellaneous Expenses	500	500	500
	405 - Bank / Govt Fees	600	600	650
	440 - Food & Drink	1,000	1,000	1,000
	464 - Equipment	0	0	1,000
	466 - Maintenance	3,000	3,000	3,000
	475 - Rates Water	820	820	1,200
	554 - Memberships	350	350	350
Total Expens	ses	153,623	152,663	153,141
Net Surplus	(Loss)	(47,370)	(46,410)	(43,670)



### 382 - Felltimber Community Centre

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 382 - Felltimber Community Centre As at December, 2022** 



	2022/23	2022/23	2023/24
	Adopted	Revised	Proposed
	Budget	Forecast	Budget
Income			
062 - External	3,500	3,500	0
076 - Fees General	6,900	6,900	6,900
077 - Rent	15,000	15,000	15,500
132 - Grant Recurrent	88,909	88,909	91,871
Total Income	114,309	114,309	114,271
<u>Expenses</u>			
203 - Salaries	107,868	107,868	114,774
210 - Oncost	17,226	17,226	18,112
250 - Uniforms	300	300	400
260 - Travel & Accommodation	600	600	600
305 - Information Technology	15,200	15,200	16,200
310 - Payroll / Personnel	790	790	790
315 - Internal Rent	34,560	34,560	34,560
320 - Photocopying - Internal	3,700	3,700	1,000
330 - Financial Services	3,180	3,180	3,180
352 - Telephone - External	1,800	1,800	1,800
360 - Printing & Stationery	2,000	2,000	2,000
375 - Materials	7,000	7,000	7,000
376 - Contractors	7,000	7,000	7,000
380 - Utilities	4,290	4,290	3,400
383 - Security	1,100	1,100	1,200
385 - Cleaning	27,100	27,100	20,000
390 - Insurance	2,710	2,388	3,050
395 - Miscellaneous Expenses	500	500	500
405 - Bank / Govt Fees	600	600	650
440 - Food & Drink	1,000	1,000	1,000
464 - Equipment	0	0	1,000
466 - Maintenance	1,100	1,100	1,200
475 - Rates Water	1,230	1,230	1,200
554 - Memberships	350	350	1,850
Total Expenses	241,203	240,881	242,467
Net Surplus / (Loss)	(126,894)	(126,572)	(128,196)



#### 385 - Volunteer Coordination

#### PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 385 - Volunteer Coordination As at December, 2022** 



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Income	•	0	0	0
<b>Expenses</b>				
	203 - Salaries	50,533	50,533	54,452
	210 - Oncost	8,088	8,088	8,590
	260 - Travel & Accommodation	400	400	500
	305 - Information Technology	5,200	5,200	6,050
	310 - Payroll / Personnel	880	880	880
	315 - Internal Rent	1,260	1,260	1,260
	320 - Photocopying - Internal	1,000	1,000	1,000
	330 - Financial Services	4,100	4,100	4,100
	352 - Telephone - External	400	400	2,000
	360 - Printing & Stationery	500	500	500
	375 - Materials	6,000	6,000	6,000
	390 - Insurance	700	480	620
	420 - Strategy, Plans and Programs	0	0	6,000
	434 - Marketing / Promotion	4,000	4,000	0
	438 - Events & Festivals	8,500	8,500	10,000
	440 - Food & Drink	300	300	300
	554 - Memberships	300	300	400
Total Expen	ses	92,160	91,940	102,652
Net Surplus	/ (Loss)	(92,160)	(91,940)	(102,652)



## Recreation

#### MISSION

To foster healthy, active and engaged lifestyles by providing a diverse range of recreational opportunities for the community and visitors of Wodonga.

#### **VALUES**

Trust, Respect, Integrity, Learning, Understanding, Communication, Quality and Opportunity

#### **RECENT ACHIEVEMENTS**

- Baranduda Fields Sporting Complex; Construction commenced on the main Football (Soccer) pavilion and grandstand, sporting fields, netball courts and AFL/Netball pavilion;
- Secured \$188,000 funding for LED lighting upgrade La Trobe soccer facility and \$68,000 to go towards match venue infrastructure and amenities Martin Park Les Cheesley Oval;
- Belvoir Park Playground stage 2 design was finalised and construction works on the \$1.17 million dollar project commenced;
- The Belvoir and Willow Park Masterplans were completed and endorsed by council.
- Installation of irrigation and new turf at the Belvoir Park dog Park;
- Completed the combined Albury Wodonga Sport and Recreation Strategy with Albury City;
- Construction of the new Wodonga Hockey Pavilion at Birallee Park and the redevelopment of the existing hockey and BMX pavilion completed;
- Installation of two new backboards to main court, air-conditioning upgrade to the gymnasium and cycle studio and a new pool hoist Wodonga Sports and Leisure Centre;
- Completed playground renewal works at Bill Black and Gayview Park playgrounds;
- Installation of shade sails at Birallee Park Pump Track, Baranduda Reserve playground and playground on Maygar and Rogers Avenue in Whitebox Rise;
- Undertook consultation for the development of two new play spaces in Kinchington Estate and a renewal of the Castle Heights playspace; and
- Commenced works of the redevelopment of the Wodonga Exhibition Centre. These works will
  enable the facility to be used as the city's future emergency response centre.

#### **BUSINESS PLANNING CONTEXT**

Wodonga is a growing city with a lower medium age therefore there is increasing young people and young families within the community. Wodonga is increasingly playing a greater role within a regional context in the supply and opportunities of a range of recreational activities. Facilities within Wodonga are highly utilised and, with the increased demands and needs of sports for spaces, there is a shortage of spaces to cater for organised activities across the community. Sporting seasons continue to extend and impact on equitable and safe use of multiuse facilities further impacting on access and demand issues.

Sporting expectations on facility improvements and standards of facilities has increased while costs in providing and maintaining facilities is also increasing. This means that the provision of infrastructure is of significant costs to the community and therefore opportunities for external funding and fundraising are critical for the future improvements in the city.

The capacity and pressure on volunteer committees continues to increase due to the greater regulation and professionalism of sport and recreation activities. Volunteer committees play a critical



role in providing physical activity opportunities for the Wodonga community and their value cannot be underestimated. Continued support and direction from council is vital to ensure sustained success and strength of local volunteer committees.

# **SERVICES**

SERVICE	DESCRIPTION
377 Recreation	All Wodonga citizens have the opportunity to live active healthy and engaged lifestyles, benefitting themselves and the wider community.
016 Property Management	Managing the divestment, acquisition and leasing of council owned or managed properties.



# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
377 Recreation	134 - Grant Capital	Grant funding secured for Wodonga Master planning, LaTrobe Lighting and Birallee Scoreboard projects.
	172 - Contributions	Albury City contribution to 2C1C - Combined Sport and Recreation Facility Plan – consultancy below.
	203 - Salaries 210 - Oncost	Salary savings from the Recreation Assistant role reverting from non FTE. EBA and banding increment applied to all staff.
	434 - Marketing / Promotions	Allocation for Super Tuesday bicycle count.
	438 - Events	Delivery of programs to support the Physical Activity Strategy Priority Actions and Ride 2 Work, Walk to School and Move in May.
	461 – Contract payments external	Increase in contract fees for the Albury Wodonga Aquatics Facility Management Contract.
	466 - Maintenance	Increased allocation for ageing infrastructure requirements; cost associated with increasing materials, labour and maintenance works required to be undertaken at Wodonga's sports and recreation facilities, parks and reserves.
016 Property Management	102 - Leases	Overall decrease due to reduced income from solar farm rental and grazing licenes due to land sales.
	203 - Salaries 210 - Oncost	Change due to decrease in property officer hours. EBA and banding increment applied to all staff.
	425 - Legal	Increase in general provision used across property portfolio.
	461 – Contract payments	Valuations, surveyors, plan of subdivisions expenses.
	470 – Lease payments	Telstra tower leases.



## 377 - Recreation

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 377 - Recreation As at December, 2022



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
Income				
	077 - Rent	105,888	105,888	102,418
	096 - Costs Recovered	6,000	6,000	8,702
	132 - Grant Recurrent	0	40,000	4,000
	134 - Grant Capital	0	0	29,620
	172 - Contributions	25,000	25,000	0
Total Income		136,888	176,888	144,740
_				
<u>Expenses</u>	000 0 1 1	040044	0.40.04.4	040.000
	203 - Salaries	349,311	349,311	319,090
	210 - Oncost	55,947	55,947	50,338
	250 - Uniforms	100	100	100
	255 - Vehicle Expense	9,440	9,440	8,600
	260 - Travel & Accommodation	3,000	3,000	4,000
	305 - Information Technology	10,400	10,400	30,250
	310 - Payroll / Personnel	1,710	1,710	1,710
	315 - Internal Rent	5,040	5,040	5,040
	320 - Photocopying - Internal	2,500	2,500	1,500
	330 - Financial Services	8,410	8,410	8,410
	352 - Telephone - External	3,500	3,500	3,500
	360 - Printing & Stationery	3,000	3,000	3,000
	390 - Insurance	62,600	61,635	78,710
	400 - Consultancy	0	79,390	0
	422 - Design	25,000 5,000	21,246	30,000
	425 - Legal	·	5,000	10,000 5,000
	434 - Marketing / Promotion 438 - Events & Festivals	5,000	5,000	10,000
	440 - Food & Drink	1,000	1,000	
	461 - Contract Payments External	1,062,789	1,281,216	1,000 1,270,533
	466 - Maintenance		104,285	76,700
	475 - Rates Water	74,000 8,000	8,000	8,000
	554 - Memberships	600	600	700
Total Expens	•	1,696,347	2,019,730	1,926,181
. Ottal Expelle		1,000,047	2,010,100	1,320,101
Net Surplus	(Loss)	(1,559,459)	(1,842,842)	(1,781,441)



# 016 - Property Management

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 016 - Property Management As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
income	077 - Rent	0	0	5,517
	102 - Leases	586,230	586,230	143,541
Total Incon		586,230	586,230	149,058
Expenses				
EXPENSES	203 - Salaries	170,578	170,578	135,018
	210 - Oncost	27,300	27,300	21,300
	260 - Travel & Accommodation	1,000	1,000	1,000
	305 - Information Technology	5,900	5,900	6,050
	310 - Payroll / Personnel	700	700	700
	320 - Photocopying - Internal	100	100	0
	330 - Financial Services	4,200	4,200	4,200
	352 - Telephone - External	600	600	600
	390 - Insurance	1,540	1,507	1,930
	395 - Miscellaneous Expenses	104	104	100
	425 - Legal	25,000	25,000	50,000
	461 - Contract Payments External	15,000	15,000	15,000
	466 - Maintenance	10,000	10,000	10,000
	470 - Lease Payments	25,800	25,800	26,861
	478 - Fire Services Levy	1,600	1,600	0
Total Expe	nses	289,422	289,389	272,759
Net Surplus	s / (Loss)	296,808	296,841	(123,701)



# **Cultural Services and Tourism**

## MISSION

The Cultural Services unit works to showcase Wodonga's strengths and build upon the cities profile through engagement with the community, the operation of quality cultural venues, delivery of diverse programs, preservation of cultural heritage, development of unique experiences and attraction of visitors and new audiences. The unit also fosters community creativity and expression, facilitates community access to essential information and knowledge, and celebrates the community through diverse events.

## **VALUES**

Trust, Respect, Integrity, Learning, Proactive, Connected, Visionary.

## **RECENT ACHIEVEMENTS**

#### **Bonegilla Migrant Experience (BME)**

- Completed the 'Regional Digital Grant' for Connecting Bonegilla; the project delivered Wi-Fi
  across the site, emergency response system and soundscapes throughout the huts;
- Completed the 'Bonegilla Experience ID Cards and Rail Trail, Lake Hume projects.
   Digitisation of the Bonegilla ID cards, upgraded 6km of the Rail Trail and installation of the Bonegilla ID Cards Exhibition;
- In 2022 BME hosted 13,740 visitors through the Welcome Centre, hosted 129 tours and 31 school groups and the 75<sup>th</sup> anniversary event; and
- Memorial plaque purchases, reached 1592 units, with 188 new plaque applications in the past year.

#### **Community Cultural Development**

- The Ephemeral Art Program (Little Gifts) delivered Open Galleries light box installations at The Cube and Waves; a street art piano installation, projection art onto Hyphen and ephemeral installations across the city;
- The Gateway Island Crossing Place Trail was officially launched on July 9<sup>th</sup> 2022 as part of NAIDOC Week. Four Sculptures were created along the 5 km pathway on the southern side of the Murray River. Seating and interpretive signage have also been added to enhance the visitor experience;
- Supported the Wodonga and District Historical Society with the relocation to Bonegilla Migrant Experience;
- The Rotary Peace Bell was completed and officially opened in September 2022 at Belvoir Park Wodonga. This joint project with Rotary Club of Wodonga West and Albury City will promote peace throughout the region; and
- Two professional development courses were run in conjunction with Murray Arts, supported by Wodonga Council.

#### **Events / Event Attraction**

 Council's calendar of events for 2022-2023 to date has delivered 24 events for the Wodonga community; including NAIDOC events, Remembrance Day, Christmas Activation, two CoCreate events, Australia Day, six Play Streets, one Fridays in the Square and three Community Pizza Oven bakes. In addition, Wodonga Council also supported via MOU the



- Wodonga Carols by Candlelight, North East Food & Wine Festival and Borderville Circus Festival:
- These community events and activities have attracted approximately 25,400 in person and a further 5,516 online; and
- The Event Attraction Program has supported 5 events in 2022-2023 to date, the estimated total direct and indirect effect of \$8.3 million to the Albury Wodonga economy.

## The Cube Wodonga

- In 2022-2023 to date The Cube Wodonga (TCW) has held over 246 events with over 11,866 registered in person participants, and saw over 52,623 guests come through the venue across the year;
- The Cube leased the Café to Reuben Brand, the Ploughman's café opened in August 2022, it has been very successful over the last 6 months and has seen over 36,000 patrons through the doors; and
- The Cube also celebrated its 10<sup>th</sup> Anniversary with two events to mark the occasion, a free family event hosting approx.1000 patrons, and a Cube Session hosting 120 people.
- The Cube Wodonga presented 16 Season shows with standout performances being:
  - VUKA AFRICA a multicultural performance event;
  - Animal in Hiding by Lior and Domini;
  - Tempo Flying Fruit Fly Circus premier before touring to the Sydney Opera House;
  - Sapphires presented by Hit Productions; and
  - Erth Prehistoric giant dinosaur puppet show.

#### **Tourism**

The Visit Albury Wodonga team has delivered the following campaigns, programs and outcomes:

- 2022-23 Tourism Partner Program launched with 125 partners across Albury Wodonga;
- New Seasonal Inspiration Guide and city maps launched;
- 2022-23 Business Event Planner's Guide launched;
- Ongoing campaign leveraging Albury Wodonga's distinct seasonality continues, including locally focused campaign;
- Albury Wodonga Tourism Signage Strategy completed;
- In 2021 the economic impact of tourism was \$591 million, this was a significant drop from 2019 where tourism attributed \$1 billion to the local economy;
- Due to COVID there were 388,000 overnight visitors to Albury Wodonga; and

In 2021 there were 727,000 domestic day trip visitors, the reduction of visitors since the 2019 figure of 983,000 is due to COVID and the border closures.

#### **BUSINESS PLANNING CONTEXT**

#### **Bonegilla Migrant Experience**

#### Critical Issues

- Difficulty in gaining State and Federal funding for operations;
- Limited complimentary visitor facilities, particularly food offerings in surrounding area; and
- The aging of huts and buildings requires ongoing investment into asset renewal, all within the limitations of heritage compliance.

#### Opportunities

- Need to drive visitors back to the site, create targeted marketing campaigns and programmed events designed to capture interstate and intrastate visitors;
- Link the BME experience with complimentary visitor experiences, ie. food offerings and the rail trail; and



Conservation Management Plan - work with consultant to develop the new plan - in progress.

#### **Community Cultural Development**

#### Critical Issues

- Sustainability of Gateway Village precinct;
- · Preservation of heritage; and
- Impacts of the continuing natural disasters have impacted the creative industry, need to still rebuild the capacity of community cultural organisations.

#### **Opportunities**

- Harness community interest and connection with local history;
- HotHouse Theatre asset redevelopment.
- Collaborations with the Community Health and Wellbeing and Youth teams to see art integrated into programming opportunities.

#### **Events and Event Attraction**

#### Critical Issues

- Decreasing corporate sponsorship for events;
- · Lack of infrastructure for attracting certain events;
- Sustainability of some community run events into the future; and
- Impacts of COVID and flooding on events and festivals with cancellations and reduced attendance.

#### Opportunities

- Increase focus on event attraction and hosting larger events throughout the city that draw visitation and contribute to our regional economy;
- Continue to build relationship with state sporting bodies, music promoters and professional event organisers;
- Include event infrastructure in new development and upgrades of precincts, parks and sporting grounds (in particular Gateway Lakes master planning); and
- Support community events in the COVID / flood recovery through Community Impact Grants, advice and advocacy.

#### The Cube Wodonga

#### Critical Issues

- Securing ongoing programming funding from Creative Victoria;
- Maintaining optimal catering operations;
- Retaining skilled technical staff due to regional location and limited casual hours;
- Staying up to date with technology advancements to meet client requirements.

## **Opportunities**

- Attract large commercial standing room only performances;
- Updating the LED screen to help attract large indoor/outdoor concerts;
- Attraction of new business events and boutique conferences.

#### **Tourism**

#### Critical Issues

- Continue to build visitation experiences and accommodation offerings in Wodonga;
- Tourism recovery post COVID and floods.

## **Opportunities**



- Advocacy for Wodonga's profile as a tourism destination and attraction of the domestic tourism visitor market;
- Advocacy for business stimulus and economic recovery post Covid-19 and floods.
- Continue to deliver actions from the Destination Management Plan (due for review in 2023); and
- Continue to build tourism industry skills through education processes.

## **SERVICES**

SERVICE	DESCRIPTION
012 The Cube Wodonga	Deliver a diverse range of professional performing arts and cultural public programs that provide opportunities for entertainment, learning, cultural expression and social exchange;
	Facilitate community use of the venue and build capacity to design and deliver product. Attract regional conferences and commercial hirers to the city.
027 Event program	Develop, deliver and support a program of events that meets the needs and values of diverse sectors of our community.
029 Bonegilla Migrant Experience	Preserve and commemorate the Bonegilla Migrant Experience site and story; and foster the tourism and educational capacities of the site.
030 Community cultural development	Foster the development of a holistic community that is inclusive of and encourages a range of diverse art and cultural experiences that are participatory, entertaining, intellectual and educational.
028 Tourism	Improve the visitor experience, grow visitor numbers, create and encourage participation in tourism experiences, increase visitor length of stay.
037 Event Attraction	Attract and support a program of events that contribute positively to the profile of the city, generate significant visitation and economic growth, and enhance the lifestyle and attractiveness of the city.

# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary	
012 The Cube Wodonga	203 - Salaries 210 – Oncost	Staff salary increases due to EBA and banding increments. Front of House Coordinator position re-banded in line with taking over bar operations, staffing and stock management.	
027 Event program	203 - Salaries 210 – Oncost	Increase due to EBA and banding increments	
	438 – Events and Festivals	Includes:      \$25k Australia Day     \$60k Food and Wine Festival, council run.     \$16k Senior week program     \$11k NYE MOU     \$38k Carols by Candlelight MOU     \$34.5k Xmas Decorations     \$4k Civic events / opening events     \$15k ANZAC day     \$3k Pizza oven     \$10k NAIDOC	



Business Unit	Account	Commentary
		\$48K Three new Night Activation Events
029 Bonegilla Migrant Experience	203 – Salaries 210 – Oncost	Increase in staffing hours to support returning to 7 days a week operation, offset by increased income.
	380 – Utilities 385 - Cleaning	Increased to support seven days a week operation.
	438 – Events & Festivals	Increase expenditure for Indigenous and Heritage projects and Projector programming
	461 - Contract payments	Increased to support Digital Exhibition microsite contact.
	466 - Asset Renewal	Increase to support asset renewal of the aging huts, back to pre-covid figure.
030 Community cultural development	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments
·	402 – Contributions 552 - Contributions	Contribution to Fruit Flying Foundation to support Borderville event. Prior year one off contribution towards Rotary Peace Bell
028 Tourism	400 - Consultancy	Decreased expenditure as no consultancy required in 2023-2024
037 Event Attraction	505 – Events & Festivals	Increase to Event Attraction program - Council approved additional \$50k in October 2022.



# 012 -The Cube Wodonga

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 012 - The Cube Wodonga As at December, 2022



	2022/23	2022/23	2023/24
	Adopted	Revised	Proposed
	Budget	Forecast	Budget
Incomo			
Income 076 - Fees General	173,400	136,500	159,490
096 - Costs Recovered	101,315	108,215	131,084
098 - Sale Of Goods	500	30,500	45,500
102 - Leases	25,000	46,667	29,029
132 - Grant Recurrent	80,000	80,000	80,000
Total Income	380,215	401,882	445,103
Total mcome	300,213	401,002	445,105
Expenses			
203 - Salaries	504,859	504,859	583,609
210 - Oncost	81,120	81,120	92,061
250 - Uniforms	500	500	1,000
260 - Travel & Accommodation	3,000	3,000	3,000
305 - Information Technology	37,800	37,800	40,400
310 - Payroll / Personnel	6,820	6,820	6,820
315 - Internal Rent	56,545	56,545	56,545
320 - Photocopying - Internal	1,000	1,000	1,000
330 - Financial Services	9,840	9,840	9,840
352 - Telephone - External	6,000	6,000	6,000
360 - Printing & Stationery	1,400	1,400	1,400
365 - Journals & Manuals	450	450	450
367 - Licences	1,200	1,200	4,000
375 - Materials	10,200	10,200	10,200
376 - Contractors	73,000	139,624	63,000
380 - Utilities	65,000	65,000	65,000
383 - Security	5,000	5,000	5,100
385 - Cleaning	53,060	53,060	54,650
390 - Insurance	24,430	20,471	26,150
394 - Plant Hire - External	8,000	8,000	8,000
395 - Miscellaneous Expenses	3,000	3,000	3,000
405 - Bank / Govt Fees	4,412	4,412	4,412
440 - Food & Drink	5,500	5,500	5,500
461 - Contract Payments External	13,500	15,627	13,500
464 - Equipment	12,000	12,000	14,000
466 - Maintenance	26,000	26,000	26,000
475 - Rates Water	5,500	5,500	5,500
480 - Stock	15,000	15,000	22,500
554 - Memberships	2,180	2,180	2,700
Total Expenses	1,036,316	1,101,108	1,135,337
Net Surplus / (Loss)	(656,101)	(699,225)	(690,234)



# 027 - Events Program

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 027 - Events Program As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
	076 - Fees General	2,100	2,849	6,100
	096 - Costs Recovered	1,000	1,000	5,000
	132 - Grant Recurrent	5,000	5,000	53,308
	172 - Contributions	8,200	28,200	10,200
Total Incom	ne	16,300	37,049	74,608
Expenses				
	203 - Salaries	261,192	261,192	268,157
	210 - Oncost	41,845	41,845	42,303
	255 - Vehicle Expense	11,820	11,820	11,844
	260 - Travel & Accommodation	1,200	1,200	1,200
	305 - Information Technology	16,500	16,500	18,150
	310 - Payroll / Personnel	3,930	3,930	3,930
	315 - Internal Rent	7,290	7,290	7,290
	320 - Photocopying - Internal	1,980	1,980	1,000
	330 - Financial Services	17,220	17,220	17,220
	352 - Telephone - External	3,160	3,160	3,160
	360 - Printing & Stationery	800	800	800
	367 - Licences	5,500	5,500	7,489
	370 - Presentations & Gifts	500	500	500
	380 - Utilities	1,800	1,800	1,800
	390 - Insurance	4,070	4,068	5,200
	438 - Events & Festivals	313,500	410,378	264,500
	440 - Food & Drink	3,000	3,000	3,000
	464 - Equipment	6,000	6,000	6,000
Total Exper	ises	701,307	798,183	663,543
Net Surplus	s/ (Loss)	(685,007)	(761,134)	(588,935)



# 029 - Bonegilla Migrant Experience

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 029 - Bonegilla Migrant Experience As at December, 2022



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
		Duuget	Torecast	Duaget
Income				
<u>income</u>	076 - Fees General	37,000	37,000	65,000
	077 - Rent	4,700	4,700	4,700
	098 - Sale Of Goods	33,000	33,000	49,150
	102 - Leases	17,000	17,000	15,000
	110 - Miscellaneous	500	500	1,000
Total Income		92,200	92,200	134,850
i Otal IIICOIIIE	•	92,200	92,200	134,030
Evnences				
<u>Expenses</u>	OOO Calariaa	400,000	400,000	070 704
	203 - Salaries	198,009	198,009	273,734
	210 - Oncost	31,563	31,563	43,180
	250 - Uniforms	500	500	750
	255 - Vehicle Expense	9,760	9,760	9,700
	260 - Travel & Accommodation	1,500	1,500	1,500
	305 - Information Technology	18,200	18,200	27,450
	310 - Payroll / Personnel	1,900	1,900	1,900
	315 - Internal Rent	0	0	1,260
	320 - Photocopying - Internal	600	600	500
	330 - Financial Services	6,360	6,360	6,360
	352 - Telephone - External	3,400	3,400	3,400
	360 - Printing & Stationery	1,600	1,600	1,600
	367 - Licences	758	758	500
	375 - Materials	500	500	500
	380 - Utilities	13,275	13,275	19,600
	383 - Security	2,100	2,100	2,142
	385 - Cleaning	16,073	16,073	22,000
	390 - Insurance	11,510	3,846	4,920
	395 - Miscellaneous Expenses	500	500	500
	400 - Consultancy	0	30,000	0
	405 - Bank / Govt Fees	720	720	720
	438 - Events & Festivals	36,000	36,000	24,000
	440 - Food & Drink	1,000	1,000	1,000
	461 - Contract Payments External	37,826	37,826	45,500
	464 - Equipment	5,000	5,000	5,000
	466 - Maintenance	83,000	83,000	92,000
	480 - Stock	26,400	26,400	27,150
	554 - Memberships	350	350	350
Total Expens	ses	508,404	530,740	617,216
Net Surplus	(Loss)	(416,204)	(438,540)	(482,365)



# 030 - Community Cultural Development

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 030 - Community Cultural Development As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income	9	0	0	0
Expenses				
	203 - Salaries	88,740	88,740	90,874
	210 - Oncost	14,253	14,253	14,336
	260 - Travel & Accommodation	1,200	1,200	1,200
	305 - Information Technology	5,200	5,200	6,050
	310 - Payroll / Personnel	880	880	880
	315 - Internal Rent	1,260	1,260	1,260
	320 - Photocopying - Internal	900	900	500
	330 - Financial Services	8,410	8,410	8,410
	352 - Telephone - External	1,500	1,500	1,500
	358 - Rent External	15,525	19,525	19,820
	375 - Materials	500	500	500
	390 - Insurance	3,530	1,185	1,520
	394 - Plant Hire - External	1,000	1,000	1,000
	395 - Miscellaneous Expenses	100	100	100
	402 - Contributions Expenditure	23,500	41,840	43,500
	438 - Events & Festivals	27,000	37,000	27,000
	440 - Food & Drink	2,000	2,000	2,000
	464 - Equipment	1,000	1,000	1,000
	552 - Contributions	20,000	0	0
	554 - Memberships	1,000	1,000	1,200
Total Expens	ses	217,498	227,493	222,650
Net Surplus	/ (Loss)	(217,498)	(227,493)	(222,650)



## 028 - Tourism

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 028 - Tourism As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income		0	0	0
Expenses				
	358 - Rent External	4,000	4,000	0
	390 - Insurance	2,240	1,726	2,210
	400 - Consultancy	35,000	35,000	0
	434 - Marketing / Promotion	85,000	85,000	85,000
	438 - Events & Festivals	11,000	0	0
	461 - Contract Payments External	168,196	168,196	170,978
	554 - Memberships	25,926	25,926	27,420
Total Expens	es	331,362	319,848	285,608
Net Surplus /	(Loss)	(331,362)	(319,848)	(285,608)



## 037 - Event Attraction

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 037 - Event Attraction

As at December, 2022



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
Incomo				
<u>Income</u>	076 - Fees General	9,600	9,600	14,000
Total Income		9,600	9,600	14,000
rotal income	<del>7</del>	3,000	3,000	14,000
Expenses				
Expenses	203 - Salaries	80,167	89,533	90,246
	210 - Oncost	12,830	14,325	14,237
	260 - Travel & Accommodation	500	500	500
	305 - Information Technology	5,900	5,900	6,050
	310 - Payroll / Personnel	880	880	880
	315 - Internal Rent	2,050	2,050	0
	320 - Photocopying - Internal	100	100	0
	330 - Financial Services	2,050	2,050	2,050
	390 - Insurance	1,110	1,102	1,410
	438 - Events & Festivals	53,000	103,000	105,000
	461 - Contract Payments External	3,000	3,000	3,000
Total Expens	ses	161,587	222,440	223,373
Net Surplus	/ (Loss)	(151,987)	(212,840)	(209,373)



# **Early Years and Family Services**

# MISSION

To provide strategic direction for quality key services to the community encompassing maternal and child health, supported playgroup and kindergartens.

## **VALUES**

Trust, Respect, Integrity, Learning.

## **RECENT ACHIEVEMENTS**

#### Manager Early years and family services

- Maternal and Child Health (MCH) business planning including restructured New Parents Group program
- Enhanced Maternal and Child Health restructure with addition of Social Worker model
- Implementation of MCH Sleep and Settling Program
- Kindergarten capacity expansion grant Felltimber Children's Centre upgraded to add a further group with capacity for an additional 33 children.
- Implementation of School Readiness Funding (SRF) model

## Maternal and Child Health (MCH)

- There were 276 birth notices for July Dec 22. This extrapolates to 510 for the financial year this is below average. In 2021-2022 555 birth notifications were received. There has been a steady decline in birth numbers in recent years.
- Ongoing MCH funding of \$88 897.96 has been provided for the state-wide MCH Sleep and Settling Program.
- Introduction of the INFANT program in conjunction with a remodelled New Parents Group Program providing support, guidance and social interaction for new parents in Wodonga.

#### Supported Play Groups and Access to Early Learning Program (AEL)

- Five playgroups per week supporting 40 families enrolled each term. Twenty percent of families receive *Smalltalk* in-home coaching. These families have home visits to support engagement and continued participation.
- Access to Early Learning supports 16 children to engage in kindergarten each year. Families also receive weekly in-home learning support from a qualified educator.



#### **Enhanced Maternal and Child Health (EMCH)**

- EMCH provides service for 15 per cent of clients from 0-3 years this program.
- EMCH participating in an Allied Health University project which sees the addition of a Social Worker to the EMCH Team.
- EMCH has provided 2415 hours of service to vulnerable families in the first half of 2022-2023 financial year.

#### **Early Years Coordination**

- Continuation of salary increases in line with EEEA 2020 agreement throughout 2022 and 2023.
- School readiness Funding is ongoing with increased funding and associated staffing resources for 2023 – this is an ongoing DET funding commitment.
- Universal 3 year old kindergarten full 15hr roll-out commenced in January 2023 with all kindergarten service now offering 15hrs per week to both 3 and 4 year old children.

#### **Kindergartens**

- National Quality Framework Rating and Assessment first scheduled review is Belgrade Ave kindergarten in March 2023/
- Full update of all kindergarten policies and procedures underway in 2023.
- Felltimber Children's Centre minor building works completed in January 2023 to allow an additional kindergarten group to function out of that service.

## **BUSINESS PLANNING CONTEXT**

#### Manager Early Years and Family Services

- As policy and society change it is critical that children and families are consulted about issues
  that impact on them and there is sound planning to best support their needs currently and
  into the future.
- Municipal Early Years Plan is due for renewal in 2022 requiring broad community consultation.
- The ability of the MCH team to meet the growing demand for service whilst being flexible and resilient in the face of ongoing COVID challenges.

#### **Maternal and Child Health**

- Ongoing funding is required through the Department of Health to maintain operational income for the Universal and Enhanced MCH service and increasing birth rates.
- The ability of the MCH team to meet the growing demand for service and the implementation of the Sleep and Settling Program and embedding the responsibilities for Child Information and Family Violence Information Sharing legislation.

## **Enhanced Maternal and Child Health (EMCH)**

- Ongoing funding from Department of Health to the Enhanced Maternal and Child Health program
- Ongoing funding from the Department of Families, Fairness and Housing (DFFH) to the Integrated Family Services program. Fixed component of this funding has been extended



to June 2024 allowing incorporation of the new Social Worker model into the existing program.

## Supported Play Groups and Access to Early Learning Program (AEL)

- Ongoing funding is required through the Department of Families, Fairness and Housing (DFFH) to maintain operational income for the Supported Playgroup Program
- Ongoing funding is required through the Department of Education and Training to maintain operational income for the Access to Early Learning Program.
- Introduction of the School Readiness Funding (SRF) AEL menu item in preschools has seen an expansion of the scope and expertise in the AEL program.

#### **Early Years Coordination**

- It is critical for coordination to stay abreast of new regulatory and policy changes.
- Introduction of Three Year Old preschool has seen some additional funding supplied for Early Years Management
- Planning and implementation of Early Childhood Education Reforms
  - School Readiness Funding 2022 full program roll-out with associated administrative loads
  - Universal three year old preschool 2022 transition year with 5hr program scaling up to full 15hr program from 2023 – significant increase in administrative load.

#### **Preschools**

- Change management to enact the Early Childhood Education and Care reforms in particular the implementation of Universal Three Year Old preschool
- Collaboration with local ECEC to build relationships and networks to support the introduction of universal three year old preschool
- Advocacy for the vulnerable families of the community to ensure children and their families are engaged and participating to their optimal level
- Implementation of full year roll-out of School Readiness Funding
- COVID-related staffing challenges have resulted in the service needing to be pro-active in working to ensure the safety of staff and children increased financial burden to services and emotional cost to staff.



# **SERVICES**

SERVICE	DESCRIPTION
275 Preschools	The purpose of kindergarten is to engage children aged 3-6 years in quality learning experiences in a community and centre based environment. Kindergarten aims to give each child a broad and well-rounded experience by providing the opportunity to develop a diverse range of skills, enabling children to become effective and engaged learners throughout their whole life.
	Council kindergartens are operated on six sites – Baranduda Community Centre, Belgrade Ave, Felltimber Children's Centre, Jamieson Court Children's Centre, Southern Rise Children's Centre and Stanley St Children's Centre
341 School Readiness	DET funding for preschool services based on the vulnerability and disadvantage of enrolled children. Funding is for specific activities that are part of an agreed plan and are fully funded with no cost to council.
345 Enhanced Maternal and Child Health	The program provides intensive home visiting services for EMCH and Integrated Family services clients funded by DH and DFFH. EMCH is cost neutral to council.
347 Maternal and child health	The Maternal and Child Health (MCH) Service is a universal primary care service for Wodonga families with children aged birth to school age. The City of Wodonga's MCH Service comprises six centres, and provides outreach to the Flexible Learning Centre. UMCH program is jointly funded by DH and the Wodonga Council under a 50/50 MOU agreement.
348 Early home learning study	Early Home Learning consists of two separate, fully-funded programs: - Supported Playgroup (SP) is funded through DFFH and provides facilitated playgroup programs and in-home Smalltalk coaching for families with children aged 0-3 years. Inclusion in the program is dependent upon eligibility criteria based on vulnerability Access to Early Learning (AEL) is funded by DH and provides targeted support to eligible 3 year old children to engage in a quality kindergarten program. The program includes in-home learning support to link the learning happening in the kinder space with the home environment. AEL supports 16 families per year.
365 Early years co- ordination	Early Years co-ordination is responsible for the administration of central enrolment for preschools, debt collection, staff coordination and management, funding and legislative administration, maintenance requests and program development.



# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
275 Preschools	Income and Expenses	Preschools are fully funded. Increased income and costs are associated with the introduction of universal three year old preschool in 2023. DET funded.
341 School Readiness	Income and Expenses	Fully funded program. DET funding
345 Enhanced Maternal and Child	Income and	DH and DFFH funding for Enhanced
Health	Expenses	home visiting service. Fully funded.
347 Maternal and child health	132 - Grant Recurrent	DH funding for Universal MCH, 50% contribution matched by council.
	203 – Salaries	Staffing changes to include
	210 – Oncost	permanent reliever. Increase due to EBA and banding increments.
348 Early home learning study	Income and Expenses	DFFH funding for supported playgroup, DET funding for Access to Early Learning program.
365 Early years co-ordination	203 – Salaries 210 – Oncost	Increase due to EBA, banding increments and introduction of universal three year old preschool



# 275 - Preschools

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 275 - Preschools As at December, 2022



		2022/23	2022/23	2023/24
		Adopted	Revised	Proposed
		Budget	Forecast	Budget
Income				
	076 - Fees General	442,119	442,119	0
	132 - Grant Recurrent	3,235,916	3,235,916	4,160,790
Total Income		3,678,035	3,678,035	4,160,790
<b>Expenses</b>				
	203 - Salaries	2,643,499	2,653,499	3,047,880
	210 - Oncost	427,891	427,891	463,886
	250 - Uniforms	12,250	12,250	10,000
	260 - Travel & Accommodation	5,000	5,000	4,000
	305 - Information Technology	67,700	67,700	83,300
	310 - Payroll / Personnel	16,110	16,110	16,110
	315 - Internal Rent	148,396	148,396	144,974
	320 - Photocopying - Internal	6,000	6,000	6,000
	325 - Tip Fees Internal	0	0	100
	330 - Financial Services	20,030	20,030	20,030
	352 - Telephone - External	11,500	11,500	12,650
	360 - Printing & Stationery	3,000	3,000	2,000
	365 - Journals & Manuals	2,000	2,000	1,000
	375 - Materials	34,560	34,560	35,600
	380 - Utilities	15,000	15,000	22,500
	383 - Security	4,700	4,700	9,560
	385 - Cleaning	113,280	113,280	130,000
	390 - Insurance	32,450	27,336	34,910
	405 - Bank / Govt Fees	800	800	840
	440 - Food & Drink	33,000	33,000	36,400
	461 - Contract Payments External	0	236,012	0
	464 - Equipment	48,000	108,000	45,000
	466 - Maintenance	20,000	20,000	20,000
	475 - Rates Water	5,000	5,000	6,250
	554 - Memberships	7,800	7,800	7,800
Total Expense	es	3,677,966	3,978,864	4,160,790
Net Surplus /	(Loss)	69	(300,829)	(0)



## 341 - School Readiness

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 341 - School Readiness** 

As at December, 2022



	2022/23 Adopted	2022/23 Revised	2023/24 Proposed
	Budget	Forecast	Budget
<u>Income</u>		242.22	200
132 - Grant Recurrent	640,255	640,255	603,755
Total Income	640,255	640,255	603,755
Expenses			
203 - Salaries	397,270	397,270	351,186
210 - Oncost	64,352	64,352	66,893
250 - Uniforms	400	400	0
255 - Vehicle Expense	8,560	8,560	0
260 - Travel & Accommodation	1,500	1,500	0
352 - Telephone - External	1,000	1,000	0
375 - Materials	9,000	9,000	0
390 - Insurance	0	3,928	5,020
420 - Strategy, Plans and Programs	135,643	249,588	180,656
461 - Contract Payments External	21,430	21,430	0
464 - Equipment	1,100	1,100	0
Total Expenses	640,255	758,128	603,755
Net Surplus / (Loss)	(0)	(117,873)	0



## 345 - Enhanced Maternal and Child Health

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 345 - Enhanced Maternal & Child Health As at December, 2022



	2022/23	2022/23	2023/24
	Adopted	Revised	Proposed
	Budget	Forecast	Budget
Income 132 - Grant Recurrent Total Income	512,791	512,791	520,135
	<b>512,791</b>	<b>512,791</b>	<b>520,135</b>
203 - Salaries 210 - Oncost 250 - Uniforms 255 - Vehicle Expense 260 - Travel & Accommodation 305 - Information Technology 310 - Payroll / Personnel 315 - Internal Rent 320 - Photocopying - Internal 330 - Financial Services 352 - Telephone - External 375 - Materials 380 - Utilities 385 - Cleaning 390 - Insurance 440 - Food & Drink 461 - Contract Payments External 464 - Equipment 475 - Rates Water	368,071	368,071	361,894
	57,920	57,920	55,717
	800	800	800
	25,680	25,680	23,160
	2,500	2,500	2,500
	17,000	17,000	18,150
	2,200	2,200	2,200
	6,480	6,480	7,340
	500	500	0
	4,100	4,100	4,100
	2,000	2,000	2,500
	4,500	4,500	4,500
	750	750	1,500
	3,360	3,360	7,650
	4,419	6,158	7,870
	0	0	1,000
	11,760	525,574	5,500
	1,000	1,000	1,000
	500	500	900
	513,540	1,029,093	508,282
Net Surplus / (Loss)	(749)	(516,302)	11,853



## 347 - Maternal & Child Health

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 347 - Maternal & Child Health As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
	132 - Grant Recurrent	445,269	445,269	448,828
Total Income		445,269	445,269	448,828
		,		
<b>Expenses</b>				
	203 - Salaries	716,632	754,432	718,257
	210 - Oncost	108,817	116,017	109,878
	250 - Uniforms	0	0	1,575
	255 - Vehicle Expense	17,120	17,120	15,440
	260 - Travel & Accommodation	0	3,000	3,000
	305 - Information Technology	31,200	31,200	36,500
	310 - Payroll / Personnel	4,500	4,500	4,500
	315 - Internal Rent	29,626	29,626	27,790
	320 - Photocopying - Internal	2,000	2,000	1,500
	330 - Financial Services	8,100	8,100	8,100
	352 - Telephone - External	11,000	11,000	11,000
	358 - Rent External	2,000	2,000	2,000
	360 - Printing & Stationery	2,000	2,000	2,000
	365 - Journals & Manuals	300	300	315
	375 - Materials	5,000	5,000	4,500
	380 - Utilities	2,500	2,500	4,200
	383 - Security	1,000	1,000	2,150
	385 - Cleaning	24,000	24,000	26,500
	390 - Insurance	8,780	7,453	9,520
	395 - Miscellaneous Expenses	1,000	1,000	1,000
	440 - Food & Drink	2,000	2,000	2,060
	461 - Contract Payments External	7,000	7,000	3,500
	464 - Equipment	3,500	20,982	3,500
	466 - Maintenance	1,000	1,000	1,000
	475 - Rates Water	500	500	0
Total Expens	es	989,575	1,053,730	999,785
Net Surplus /	(Loss)	(544,306)	(608,461)	(550,957)



# 348 - Early Home Learning Study

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 348 - Early Home Learning As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income	132 - Grant Recurrent	279,358 <b>279,358</b>	279,358 <b>279,358</b>	283,112 283,112
Expenses	000 0 1 1 1	400.005	400.005	474.057
	203 - Salaries 210 - Oncost	166,805 25,890	166,805 25,890	171,957 26,355
	250 - Uniforms	800	25,890	700
	255 - Vehicle Expense	26,320	26,320	23,980
	260 - Travel & Accommodation	1,000	1,000	1,300
	305 - Information Technology	17,500	17,500	18,150
	310 - Payroll / Personnel	2,200	2,200	2,200
	315 - Internal Rent	6,764	6,764	6,480
	320 - Photocopying - Internal	1,000	1,000	1,500
	330 - Financial Services	4,200	4,200	4,200
	352 - Telephone - External	2,000	2,000	1,300
	358 - Rent External	4,000	4,000	3,500
	360 - Printing & Stationery	700	700	325
	375 - Materials	3,500	3,500	1,500
	380 - Utilities	1,000	1,000	0
	385 - Cleaning	2,250	2,250	3,365
	390 - Insurance	4,420	2,460	3,160
	420 - Strategy, Plans and Programs	4,000	196,030	5,000
	440 - Food & Drink	4,000	4,000	3,500
	464 - Equipment	2,000	2,000	1,000
Total Expens	ses	280,349	470,419	279,471
Net Surplus	(Loss)	(991)	(191,061)	3,641



# 365 - Early Years Co-Ordination

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 365 - Early Years Co-Ordination As at December, 2022** 



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
_				
<u>Income</u>	-			
	132 - Grant Recurrent	157,316	157,316	128,174
Total Incon	ne	157,316	157,316	128,174
<u>Expenses</u>				
	203 - Salaries	246,110	246,110	232,368
	210 - Oncost	39,389	39,389	36,657
	260 - Travel & Accommodation	1,500	1,500	1,000
	305 - Information Technology	11,100	11,100	12,100
	310 - Payroll / Personnel	880	880	880
	315 - Internal Rent	3,780	3,780	6,300
	320 - Photocopying - Internal	3,000	3,000	1,500
	330 - Financial Services	4,410	4,410	4,410
	352 - Telephone - External	1,500	1,500	1,500
	375 - Materials	1,000	1,000	1,000
	390 - Insurance	2,140	1,706	2,180
	395 - Miscellaneous Expenses	250	250	250
	438 - Events & Festivals	11,700	11,700	0
	440 - Food & Drink	800	800	800
Total Expe	nses	327,558	327,124	300,945
Not Surplu	s / (Loss)	(170 242)	(160 909)	(472 774)
Net Surplus	S/(LOSS)	(170,242)	(169,808)	(172,771)



# **Corporate Services**



# **Directorate – Corporate Services**

## MISSION

To provide quality leadership and governance in the management of Council's internal services, enabling Council in the delivery of the Council Plan and goals and aspirations.

Corporate services comprise finance, systems, records, assets, building services, fleet, planning, people, health, safety and risk and business innovation.

## **VALUES**

Trust, Respect, Integrity, Learning.

## **RECENT ACHIEVEMENTS**

- · Annual budget and long-term financial plan adopted by Council
- Councils statutory Financial Statements and Performance Statement completed within statutory timelines and unqualified audit report
- Network environment and security monitoring
- Digital transformation of a number of customer-facing services
- Procurement of new asset management system
- Proactive maintenance management
- Continuing improvement of risk management framework and system
- Delivery of leadership training across the organisation
- Implementation of Disability Action Plan, Gender Equality Action Plan and Reconciliation Action Plan
- Policy updates and development to provide enhanced governance environment

#### **BUSINESS PLANNING CONTEXT**

The new *Local Government Act 2020* brought a focus on integrated planning. Corporate Services continue to improve budget and long term financial planning, asset planning and capital expenditure as well as linking Council strategies and service plans into long-term plans to ensure the requirements of the *Act* are delivered. Long term capital planning is critical to ensure the aspirations of the community can be realised and sustainably funded.

Engaging with the community and coming to a shared understanding on required service levels and infrastructure matched against the necessary income levels will be key to ensuring rate capped revenue can sustain and meet the needs of the community into the future.

A focus on continuous improvement and increasing the capacity of the organisation to manage risk will continue throughout 2023/24. A key priority will be the implementation of the internal roadmap.

#### Critical issues include:

- Financial sustainability into the future across all council activities
- Council services that reflect the true needs of the community and represent value for money
- Accurate lead and lag indicators at all levels of the organisation to inform performance
- Systems that are easy to use and integrated and support service delivery
- An organizational structure that is aligned and supports service delivery



- Employees understand their contribution to services
- Employees feel valued and understand their future in the organisation
- Assets are fit for the future
- Major works program is planned and aligned to strategic objectives
- Truly integrated strategic framework

## Goals for remainder of this Council Plan are:

- Driving a culture of probity and excellence in everything that we do
- Investment in staff recruitment, induction, training and ongoing performance management
- Risk management program to further embed risk culture
- Business systems and processes consolidation
- Embed service planning and service reviews as a key part of the planning cycle
- Long-term financial sustainability plan development

## **SERVICES**

SERVICE	DESCRIPTION
	To provide quality leadership and governance in the management of Council's internal services.

## **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
102 Director Corporate Services	400 – Consultancy	Systems integration and consolidation



# 102 - Directorate - Corporate Services

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 102 - Directorate - Corporate Services As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income	e	0	0	0
_				
<u>Expenses</u>			4	404004
	203 - Salaries	175,397	175,397	194,391
	210 - Oncost	31,104	31,104	33,079
	255 - Vehicle Expense	18,440	18,440	19,412
	260 - Travel & Accommodation	1,500	1,500	1,500
	270 - Fringe Benefits Tax	10,300	10,300	9,000
	305 - Information Technology	5,900	5,900	6,050
	310 - Payroll / Personnel	880	880	880
	315 - Internal Rent	5,136	5,136	5,136
	320 - Photocopying - Internal	3,000	3,000	3,000
	330 - Financial Services	5,850	5,850	5,850
	352 - Telephone - External	500	500	2,000
	360 - Printing & Stationery	100	100	100
	365 - Journals & Manuals	400	400	0
	390 - Insurance	2,310	1,593	2,040
	395 - Miscellaneous Expenses	1,200	1,200	0
	400 - Consultancy	20,000	40,000	40,000
	425 - Legal	2,000	2,000	0
	440 - Food & Drink	500	500	500
	554 - Memberships	1,410	1,410	800
Total Expenses		285,927	305,210	323,737
<b>Net Surplus</b>	/ (Loss)	(285,927)	(305,210)	(323,737)



# **Finance and Assets**

## MISSION

To facilitate delivery of the council plan by supporting the organisation with well-maintained assets, services, planning, budgets and financial information.

## **VALUES**

Trust, Respect, Integrity, Learning.

# **RECENT ACHIEVEMENTS**

#### **Finance and Rates**

- 2022- 2023 budget completed and adopted by the required date
- 2021-2022 financial statements submitted to Minister on time
- Improvements in Enterprise Budgeting software to continue to refine user experience and timeliness through budgeting process
- Business partnering model implemented across council to improve decision making and financial literacy
- Average rate of investments held in fossil fuel free institutions for 2022-2023 is 73%

#### **Asset Management**

- Acceptance of new asset management system contract (Thinkproject/RAMM), and commencement of the implementation project.
- External review of Wodonga Councils NAMAF asset maturity scorecard, and staff asset management training including development of the asset management processes RACI model (Assetivity).
- Reviewed and updated Asset Valuation and Capitalization Policy, adopted by the Executive Team.
- Condition and defect audits completed on Wodonga Councils Road network and building and facilities which will inform proactive maintenance programs and renewal programs.

#### **Building Maintenance**

- Customer service requests continue to be reduced due to programmed maintenance Continued installation of security cameras to buildings for asset protection
- · Continued increased security throughout the city has reduced anti-social behaviours
- Building Essential Services compliance maintained at 99%
- Programmed maintenance under contract 95%

#### Plant and Fleet Operations

- Replacement plant program continues to be delivered within budget and is achieving improved OHS outcomes in the operational area
- Annual plant assessment completed
- Pool vehicles continue changeover to Hybrid technology

#### **Procurement**

- Ongoing enhancements made to tender and contracts process through the eBMS system
- Councils Purchasing, Tendering and Contract Management Procedural Guideline reviewed and improved
- Review of council procurement training, and cross skilling of finance staff to increase depth
  of procurement experience at council



- Investigation of cross council alignment of processes, and collaboration opportunities.
- Improvements on procurement information provided on council intranet
- Improvements on compliance checking due to the introduction of the Purchase Order system.

## **BUSINESS PLANNING CONTEXT**

#### **Finance and Rates**

- Customer focused service delivery model
- Business partnering focus to provide council with the timely and accurate information and advice it needs to deliver its business outcomes
- Review the Finance team procedures for continuous improvement opportunities, including investigating improved Finance helpdesk functionality.
- Ensure development opportunities for staff
- Support council departments in emergency responses

#### **Asset Management**

#### Critical Issues

 The need to constantly monitor progress with the asset management implementation project to ensure it is progressing and is adequately resourced.

#### **Building Maintenance**

- Continue to actively deliver proactive customer orientated maintenance management
- Enhance operational service delivery to support client needs, through the provision of customer focused cleaning, security and safety systems
- Lift the quality of facilities through the provision of prioritised refurbishment and maintenance
- Improve safety and security for customers utilising electronic facility security / access for council buildings

## Critical issues

- Ability to maintain existing funding and increase funding for maintenance gaps identified in the three year building conditioning report and the increased use of facilities particular recreation and early years.
- City offices refurbishment continuation
- · Security of assets across the city

#### **Plant and Fleet Operations**

- OH&S management of plant in the operational services area
- Continued cost increases in relation to servicing the plant and fleet, eg: parts, tyres and labour
- Plant utilisation is required to meet pre-set targets of either kilometres or hours travelled and if these targets are not being reached those items are reviewed
- General cleanliness of the operational fleet, plant and pool cars needs to continue to improve

#### Critical issues

- Ability to meet and fund increased plant requirement requests from the outdoor operational service areas, so they are able to meet the increased requirements of a growing city
- Continue inclusion of hybrid vehicles/trucks, in the fleet and plant replacement program where feasible

#### **Procurement**

- Improving opportunities for social enterprises within the local area to work with council
- · Delivery of specification development training for staff
- Developing process improvements such as introducing contractor performance reviews



- Investigation of consolidated procurement opportunities across council
- Further developing beneficial relationships with internal and external stakeholders
- Undertaking market research for industry leading procurement and contract management system improvements.
- Investigating a process improvement for a Procurement Helpdesk.

# **SERVICES**

SERVICE	DESCRIPTION
122 Asset management	To support councils strategic priorities and service delivery for the community by providing the required asset knowledge and information to council and asset owners to enable effective infrastructure service/decisions.
123 Building Maintenance	To manage the council's building assets to meet current and future needs in a cost efficient and effective manner.
128 Plant and Fleet Operations	To manage the council's plant and fleet assets to meet current and future needs in a cost efficient and effective manner.
142 Finance and Rates overheads	Council's major revenue streams and corporate overheads. To fund and support the operations of the broader organisation.
144 Debt Servicing	To service council's loan portfolio
146 Finance operations	To provide accurate, timely, and meaningful financial and asset information and services to enable effective financial management for the community.
203 Council oncosts	To provide a means to manage employment overheads to meet the employee financial obligations of council (excluding outdoor operations)
607 Operations oncosts	To provide a means to manage employment overheads to meet the outdoor operations employee financial obligations of council

# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
122 Asset management	203 – Salaries 210 – Oncost 400 - Consultancy	Increase due to EBA and banding increments.  Renewal Project consultancy requirements
	461 – Contract payments external	Includes condition assessment and defect inspections for bridges and footpaths.
123 Building Maintenance	077 - Rent	Phone towers and North East Catchment Area rent
	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	315 – Internal rent	Internal rent recovery, increase on prior year due to opening of Library Gallery
	385 - Cleaning	Cleaning contract increase due to new facilities change and increased demand for cleaning of recreation facilities.
	461 – Contract payments	Increase in maintenance expenditure for business units



Business Unit	Account	Commentary	
128 Plant and Fleet Operations	367 - Licences	Increase in Vic Roads Registration Costs based on number of vehicles.	
	375 – Fuel	Increase due to additional plant and market movement in fuel prices.	
	378 - Plant & Fleet Servicing	Workshop maintenance hourly rates have increased in line with contract terms.	
142 Finance Overhead	003-017 Rates income	Overall increase of 3.50% in line with the recommended rate cap.	
	019 Rates supplementaries	An amount of \$600,000 has been allocated in 2023-2024 to reflect expected supplementary rates.	
	096 – Costs recovered	\$55k is for administration of the Fire Services Levy. Balance is recovery of legal costs, offset below.	
	122 - Interest investments	Increased to reflect estimated actual earnings, based on estimated average investments and continuing interest rate rises.	
	136 – Grant appropriation	2023-2024 FAS grant included in full. Variation due to 75% of the 2022-2023 FAS grant was prepaid in April 2022.	
	425 - Legal	Increased provision for legal expenses in relation to debtor recovery.	
	461 - Contract payments	Supplementary valuation costs are the responsibility of Council.	
	358 – Rent External 470 – Lease payments 505 – Leases interest 547 – 549 - Amortisation of right of use assets	The leases accounting standard prescribes council bring leased assets into the accounts as 'right of use assets', amortise them over the life of the lease, and treat them as finance leases, attracting 'interest'. The net effect of these disclosures is Nil.	
	522-545 – Depreciation	Increase based on historical increases due to council's capital works, new Library Gallery building and asset purchases.	
146 Finance operations	203 – Salaries 210 – Oncost	Changes in Finance team structure including increase due to EBA and banding increments.	
	461 - Contract payments	Includes:  • \$25k BDO Lease Management;  • \$7k CT Mng LTFP annual fees;  • \$50k software support contractor;	
144 Debt Servicing	All expenses	Based on budgeted loans	
203 Council oncosts 607 Operations oncosts	203 Council oncosts and 607 Operations oncosts	These costs centres combined are budgeted to be break even.	



# **122 - Asset Management**

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 122 - Asset Management As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Income		0	0	0
<u>Expenses</u>				
	203 - Salaries	194,083	194,083	214,634
	210 - Oncost	31,062	31,062	33,860
	255 - Vehicle Expense	4,250	4,250	0
	260 - Travel & Accommodation	1,000	1,000	1,000
	305 - Information Technology	10,600	10,600	12,100
	310 - Payroll / Personnel	1,760	1,760	1,760
	315 - Internal Rent	3,780	3,780	3,780
	320 - Photocopying - Internal	200	200	200
	330 - Financial Services	9,530	9,530	9,530
	352 - Telephone - External	1,500	1,500	1,500
	390 - Insurance	4,060	1,889	2,420
	400 - Consultancy	0	25,000	20,000
	440 - Food & Drink	500	500	500
	461 - Contract Payments External	100,000	200,000	120,000
	554 - Memberships	300	300	0
Total Expenses		362,625	485,454	421,284
Net Surplus / (Loss)		(362,625)	(485,454)	(421,284)



# 123 - Building Maintenance

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 123 - Building Maintenance As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
<u>Income</u>				
	057 - External Contracts	0	0	42,000
	077 - Rent	135,000	135,000	135,000
Total Income	9	135,000	135,000	177,000
Expenses				
	203 - Salaries	244,523	244,523	269,995
	210 - Oncost	39,135	39,135	42,102
	250 - Uniforms	500	500	500
	255 - Vehicle Expense	20,060	20,060	16,820
	305 - Information Technology	10,200	10,200	12,100
	310 - Payroll / Personnel	1,760	1,760	1,760
	315 - Internal Rent	(932,788)	(932,788)	(923,708)
	330 - Financial Services	11,070	11,070	11,070
	352 - Telephone - External	1,000	1,000	1,000
	375 - Materials	50,000	50,000	65,000
	380 - Utilities	150,000	150,000	150,000
	383 - Security	70,000	70,000	70,000
	385 - Cleaning	340,000	340,000	400,000
	390 - Insurance	57,120	47,896	61,170
	461 - Contract Payments External	410,000	589,425	515,000
	469 - Airconditioning	90,000	90,000	90,000
	475 - Rates Water	20,000	20,000	10,000
Total Expenses		582,580	752,781	792,810
Net Surplus / (Loss)		(447,580)	(617,781)	(615,810)



## 128 - Plant & Fleet Operations

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 128 - Plant & Fleet Operations As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income	)	0	0	0
Expenses				
	203 - Salaries	118,173	118,173	124,410
	210 - Oncost	19,286	19,286	19,623
	245 - Staff Allowances	550	550	0
	250 - Uniforms	200	200	0
	255 - Vehicle Expense	(664,287)	(664,287)	(637,239)
	305 - Information Technology	5,200	5,200	6,050
	310 - Payroll / Personnel	880	880	880
	315 - Internal Rent	1,260	1,260	1,260
	320 - Photocopying - Internal	400	400	1,000
	352 - Telephone - External	1,000	1,000	1,000
	360 - Printing & Stationery	0	0	500
	367 - Licences	60,000	60,000	65,000
	375 - Materials	360,000	360,000	400,000
	377 - Plant & Equipment Hire	(2,132,126)	(2,132,126)	(2,299,717)
	378 - Plant & Fleet Servicing	350,000	350,000	430,000
	390 - Insurance	70,600	94,413	120,570
	394 - Plant Hire - External	115,000	115,000	0
	470 - Lease Payments	780,000	780,000	824,000
Total Expenses		(913,863)	(890,050)	(942,664)
Net Surplus	/ (Loss)	913,863	890,050	942,664



#### 142 - Finance Overhead

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 142 - Finance Overhead As at December, 2022



		2022/23	2022/23	2023/24
		Adopted	Revised	Proposed
		Budget	Forecast	Budget
		aaget		Duugo
Income				
	003 - Rates Residential	31,659,608	31,659,608	33,096,407
	005 - Rates Commercial	4,749,346	4,749,346	4,678,269
	007 - Rates Rural	1,462,069	1,462,069	1,728,032
	010 - Rates Industrial	4,603,171	4,603,171	4,627,151
	017 - Rates Development Use	544,526	544,526	732,610
	019 - Rates Supplementary	600,000	600,000	600,000
	096 - Costs Recovered	75,000	75,000	75,000
	122 - Interest Investments	105,000	105,000	600,000
	136 - Grant Appropriation	1,073,623	1,486,427	5,595,788
Total Income	· · · ·	44,872,343	45,285,147	51,733,257
		. ,		, ,
<b>Expenses</b>				
	270 - Fringe Benefits Tax	10,000	10,000	15,000
	352 - Telephone - External	1,000	1,000	2,400
	358 - Rent External	(13,959)	(13,959)	(12,896)
	360 - Printing & Stationery	30,000	30,000	30,000
	383 - Security	5,800	5,800	2,200
	405 - Bank / Govt Fees	90,000	90,000	90,000
	410 - Audit Fees	65,000	65,000	70,000
	425 - Legal	20,000	20,000	30,000
	461 - Contract Payments External	40,000	40,000	40,000
	470 - Lease Payments	(1,173,800)	(1,173,800)	(1,535,269)
	478 - Fire Services Levy	85,000	85,000	85,000
	505 - Interest Leases	95,000	95,000	115,000
	522 - Depreciation - Plant & Equipment	475,000	475,000	600,000
	524 - Depreciation - Land & Building	2,000,000	2,000,000	2,600,000
	526 - Depreciation - Office Furniture	490,000	490,000	270,000
	528 - Depreciation - Roads Surface	4,120,000	4,120,000	4,500,000
	530 - Depreciation - Kerb & Channel	490,000	490,000	300,000
	534 - Depreciation - Footpaths	820,000	820,000	900,000
	536 - Depreciation - Playgrounds	590,000	590,000	650,000
	538 - Depreciation - Drainage Pits & Pipes	930,000	930,000	1,250,000
	540 - Depreciation - Bridges & Major Culverts	225,000	225,000	225,000
	545 - Depreciation - Library Books	110,000	110,000	75,000
	547 - Amortisation - Leases Property	25,000	25,000	21,000
	548 - Amortisation - Leases Vehicles	780,000	780,000	700,000
	549 - Amortisation - Leases I.T.	290,000	290,000	320,000
Total Expenses		10,599,041	10,599,041	11,342,435
Net Surplus	/ (I oss)	34,273,302	34,686,106	40,390,822
1461 Saibins	(LU33)	34,213,302	34,000,100	40,330,622



## **146 - Finance Operations**

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 146 - Finance Operations As at December, 2022



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
<u>Income</u>				
	079 - Fees Certificates	50,000	50,000	50,000
	110 - Miscellaneous	2,000	2,000	2,000
Total Income	e	52,000	52,000	52,000
Expenses				
	203 - Salaries	980,799	1,068,721	1,211,028
	210 - Oncost	157,282	166,511	191,046
	260 - Travel & Accommodation	1,500	1,500	1,500
	305 - Information Technology	41,600	41,600	65,500
	310 - Payroll / Personnel	6,190	6,190	6,190
	315 - Internal Rent	22,411	22,411	15,120
	320 - Photocopying - Internal	2,000	2,000	2,500
	330 - Financial Services	(601,070)	(601,070)	(590,510)
	390 - Insurance	3,690	7,693	9,830
	395 - Miscellaneous Expenses	500	500	500
	400 - Consultancy	0	5,940	0
	440 - Food & Drink	500	500	500
	461 - Contract Payments External	78,000	154,150	82,000
	554 - Memberships	3,300	3,300	4,400
Total Expenses		696,702	879,946	999,604
Net Surplus	/ (Loss)	(644,702)	(827,946)	(947,604)



## 144 - Debt Servicing

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 144 - Debt Servicing** 

As at December, 2022



	2022/23	2022/23	2023/24
	Adopted	Revised	Proposed
	Budget	Forecast	Budget
Income			
Total Income	0	0	0
Expenses			
502 - Interest Loans	1,040,144	1,040,144	1,166,284
Total Expenses	1,040,144	1,040,144	1,166,284
Net Surplus / (Loss)	(1,040,144)	(1,040,144)	(1,166,284)

#### 203 - Council Oncosts

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 203 - Council Oncosts As at December, 2022

CITY OF WODONGA VIC

	2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income 096 - Costs Recovered Total Income	140,000 <b>140,000</b>	140,000 <b>140,000</b>	350,000 <b>350,000</b>
Expenses 210 - Oncost	(3,607,577)	(3,662,921)	(3,868,967)
220 - Superannuation	2,177,805	2,233,149	2,840,724
222 - Workcover Premium	611,500	611,500	500,000
224 - Long Service Leave	458,272	458,272	398,243
232 - Parental Leave	250,000	250,000	130,000
275 - Workcover Claims	250,000	250,000	350,000
Total Expenses	140,000	140,000	350,000
Net Surplus / (Loss)	0	0	(0)



## **607 - Operations Oncosts**

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 607 - Operations Oncosts** 

As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
		Buuget	lolecast	Duuget
Income Total Income		0	0	0
Expenses				
210 - Onco	st	(1,537,984)	(1,537,984)	(1,626,375)
220 - Supe	rannuation	400,000	400,000	300,000
224 - Long	Service Leave	97,984	97,984	200,000
226 - Holida	ay Pay	360,000	360,000	400,000
228 - Public	Holidays	170,000	170,000	200,000
230 - Sick I	_eave	260,000	260,000	276,375
232 - Parer	ntal Leave	100,000	100,000	100,000
275 - Work	cover Claims	150,000	150,000	150,000
Total Expenses		0	0	(0)
Net Surplus / (Loss)		(0)	(0)	0



## **Information Services**

## MISSION

To exceed the expectations of our customers by providing and maintaining reliable, stable and secure network infrastructure accompanied with innovative, timely and reliable commercial best practice systems that supports efficient delivery and cost effective technology to enable Council employees to meet their required business objectives.

#### DIGITAL TRANSFORMATION MISSION

A Council that puts its community, customers and visitors at the heart of our digital services by implementing processes that are digitised and automated where possible. Council will enable customers and staff choose digital channels because they are convenient, efficient and cost effective.

## **VALUES**

Trust, Respect, Integrity, Learning.

## **RECENT ACHIEVEMENTS**

- Digital Transformation Team have delivered six new digital channels which to date have saved council \$155K and the equivalent of 2.22 staff. These new channels have also save the community 437 hours of manual processing time
- Corporate application upgrades
- OVIC attestation complete
- IM Digitisation Plan Complete
- 2C1C public WiFi complete
- Bonegilla high speed link complete
- Infrastructure replacement program commenced
- Implemented Automated reporting of Wi-Fi statistics
- Exchange and Active Directory now in a hybrid could configuration
- Printer replacement program complete
- Desktop replacement program %70 complete
- DSPEC developer data validation portal up and running
- Protective markings project commenced (OVIC)
- Digitisation and relocation of hard copy reocrds
- Digital destruction of records commenced
- Automated preschool allocation process
- NearMap aerial photographs update with Al layers
- Middleware integration testing commenced
- Council reserves uploaded to Vicmap
- Helpdesk expansion to include Finance and Payroll
- ePathway UX User Experience Implemented



## **BUSINESS PLANNING CONTEXT**

- IT Connectedness/Customer Experience Enabling the organisation and its customers to access and utilise technology whenever and wherever possible
- **Digital transformation** Enable the technological move to be digitally competent and organisationally electronically enabled
- **Business Intelligence** Centralised data dashboards of corporate council applications to allow for data driven decisions
- **Innovation** Ensure Council is leading edge in technology and well equipped to innovate and embrace the changes it brings
- **CYBER Security** Ensure the organisation is equipped to protect against cyber threats and shadow IT
- **Communication** Provide inclusive and transparent IT communication to the organisation

#### **SERVICES**

SERVICE	DESCRIPTION
162 Information services	<ul> <li>To deliver a stable and responsive IT environment aligned to business user needs</li> <li>To provide a service that enhances the organisation's efficiency and quality of work</li> <li>Provide support for data driven decisions by providing correct and timely information</li> <li>Have a positive relationship with our customers</li> <li>Meet rising community expectations of transparency and speed of service</li> <li>To deliver projects that enable business growth</li> <li>To manage IT risk and exposure</li> <li>To deliever intuitive online channels for our customers</li> </ul>
164 Information management	<ul> <li>To provide guidance and expertise in the legislative requirements of managing Council's records and information</li> <li>To provide a service that enhances the organisation's efficiency and quality of work</li> <li>Manage information assets across the organisation</li> <li>To provide assistance with search and retrieval of Council records</li> <li>Boost efficiency and reduce risk with corporate wide access to information</li> <li>Meet rising community expectations of transparency and speed of service</li> <li>To ensure corporate knowledge is retained, well managed, kept safe and retrievable when needed</li> </ul>



# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
162 Information services	203 – Salaries 210 – Oncost	Increase due to additional 18 month helpdesk contract position to support the team through the death of a staff member, the death of a staff members partner and covering maternity leave
	305 - Information Technology 320 - Photocopying - Internal	Internal recharge, based on activity of other departments.
	461 – Contract payments external	Increase due to new Asset Management system licensing, \$50K pa, Finance system moving to cloud \$117K and CPI increase across all systems
	470 – Lease payments	Increase due to moving to laptops for most staff and to cover Infrastructure Replacement Program
	554 – Memberships	LG spatial group, Pathway Inforum membership and MAV LGIT membership
164 Information management	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	554 - Memberships	RIMPA membership and MAV LGIM



## 162 - Information Services

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 162 - Information Services As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Income	•	0	0	0
<b>Expenses</b>				
	203 - Salaries	794,502	794,502	892,338
	210 - Oncost	127,804	127,804	140,771
	260 - Travel & Accommodation	2,550	2,550	2,550
	305 - Information Technology	(1,262,600)	(1,256,900)	(1,429,500)
	310 - Payroll / Personnel	6,950	6,950	6,950
	315 - Internal Rent	38,311	38,311	38,311
	320 - Photocopying - Internal	(93,135)	(93,135)	(67,210)
	330 - Financial Services	10,560	10,560	10,560
	352 - Telephone - External	23,900	23,900	23,900
	353 - Internet	32,000	32,000	32,000
	365 - Journals & Manuals	80	80	0
	375 - Materials	42,000	42,000	42,000
	376 - Contractors	18,750	18,750	30,000
	440 - Food & Drink	1,700	1,700	1,700
	461 - Contract Payments External	1,048,000	1,048,000	1,255,000
	470 - Lease Payments	368,000	368,000	438,000
	554 - Memberships	3,650	3,650	4,300
Total Expenses		1,163,022	1,168,722	1,421,670
<b>Net Surplus</b>	/ (Loss)	(1,163,022)	(1,168,722)	(1,421,670)



# **164 - Information Management**

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 164 - Information Management As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
		Daagot	rorodat	Daagot
Income				
Total Income		0	0	0
Total moome		Ĭ	· ·	· ·
Expenses				
203 - Salaries		242,764	242,764	256,049
210 - Oncost		39,135	39,135	40,393
260 - Travel &	Accommodation	1,500	1,500	1,500
310 - Payroll /	Personnel	2,470	2,470	2,470
315 - Internal I	Rent	41,178	41,178	41,178
320 - Photoco	pying - Internal	0	0	100
330 - Financia	al Services	8,300	8,300	8,300
360 - Printing	& Stationery	57,000	57,000	57,000
376 - Contrac	tors	25,500	25,500	25,500
440 - Food &	Drink	1,000	1,000	1,000
554 - Member	ships	2,257	2,257	2,300
Total Expenses		421,103	421,103	435,790
Net Surplus / (Loss)		(421,103)	(421,103)	(435,790)



# **People and Workplace**

The People team provides services to support the recruitment, deployment, engagement and development of Council staff. This includes workforce planning, developing and promoting employee benefits, initiating cross council development programs and activities, leading diversity and inclusion initiatives, assisting with conflict and complaint resolution, and supporting performance and conduct management.

The Health, Safety and Wellbeing team are pivotal in influencing a positive workplace culture – one which promotes positive health and wellbeing, not purely the absence of injury and illness. A strong organisational safety culture moves beyond mitigation of workplace risk but also positively benefits individuals in their commitment to full and healthy personal and professional lives.

We aim to enable our staff to be their best at work.

## WHAT WE DO:

We attract, deploy, develop and engage staff through:

- Building our employment brand in the community
- Providing attractive pathways to employment
- Targeted recruitment and staff development plans
- Supporting smooth work transitions both into and within the organisation
- Workforce planning to identify areas of need and skills gaps, now and into the future
- Rewarding and engaging staff through employment benefits, inclusion programs, staff recognition and engaging conversations around change, performance and development

We promote and support employee safety and wellbeing through:

- Influencing the workplace culture to prioritise safety and wellbeing
- Putting the focus on whole person wellbeing, not merely the absence of illness and injury
- Proactively identifying hazards, risks and emerging trends in partnership with our staff, and responding appropriately
- Strengthening and demonstrating active leadership on safety initiatives
- Promoting and rewarding reporting behaviours, and taking appropriate action

## **BUSINESS PLANNING CONTEXT**

#### **Achievements**

- Implementation of a Talent Management Strategy, including:
- Developing a new job capability framework for all positions in the organisation (the People and Performance Framework)



- Integrating the People and Performance Framework into recruitment, appraisal, learning and development and career planning
- Establishing a Workforce Plan
- Expanding the utilisation of the the human resources information system (HRIS)
- Developing the Gender Equality Action Plan
- Development training for staff in leadership positions through executive coaching, leadership colloquium and transition support coaching
- Improving psychological wellbeing literacy for leaders through Early Intervention Training
- Addressing occupational violence through customer misbehaviour training, policy rewrite to include management tools, and commencement of work to develop a Debriefing Framework
- Implementing onsite work health program aimed at early intervention

#### Plans for 2023/2024

- Implementing onsite work health program aimed at prevention
- Make a new EBA and commence work negotiating its rewriting for the future
- Implement leadership training for supervisors
- Launch a mentoring and shadowing program
- Implement new learning modules and utilise blended learning to enhance
- Cultivate work experience and work integrated learning programs
- Reorient how recruitment is undertaken to be capability focussed
- Commence implementation of the diversity plans including the Disability Action Plan, Gender Equality Action Plan, and Reconciliation Action Plan
- Role out a new Debriefing Framework
- Leverage leadership development in 2022/2023 to lift strategic capability within the organisation, including workforce planning
- Develop maturity of the designated work groups
- Embed new CAMMS Incident reporting system and ChemAlert chemical risk management tool

## **SERVICES**

SERVICE	DESCRIPTION
202 People and workplace	Supporting the recruitment and deployment of capable, trained staff to deliver services to the community, while maintaining a cohesive, supportive work culture.
205 Occupational Health and Safety	Assisting to provide and maintain appropriate safety systems, training and awareness, that focusses on whole of person safety and wellbeing.



# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
202 People and workplace	203 – Salaries 210 – Oncosts	Increase for exisiting staff due to EBA and banding increments. Includes new trainee pathway positions and a provision for road map implementation as part of the organisational strategic review process.
	358 – Rent	Off site meeting rooms for recruitment interviews and internal HR issues. Internal booking of The Cube spaces, will be utilised in the first instance.
	461 – Contract payments external	Industrial relations and employment consulting advice when required (eg, mediation or investigation).
205 Occupational Health and Safety	203 – Salaries 210 – Oncosts	Increase due to EBA and banding increments.
	280 – Medicals and Name badges	Centralised budget from across council. Increase in medical expenses due to providing early intervention for staff.
	461 – Contract payments external	Contains:  \$102k Annual health and wellbeing program  \$3.8k Chemalert subscription  \$18.8k EAP Contract  \$5.8k Injury management software  \$14k provision for hearing awareness and OHS contractor management training.
	464 – Equipment	Contains: • \$6k equipment provision for all council OHS requirements.



## 202 - People and Workplace

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 202 - People and Workplace As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income	e	0	0	0
Expenses				
	203 - Salaries	369,866	369,866	890,423
	210 - Oncost	58,913	58,913	101,030
	240 - Staff Development	465,000	465,000	465,000
	260 - Travel & Accommodation	1,500	1,500	1,500
	305 - Information Technology	20,800	20,800	30,250
	310 - Payroll / Personnel	(232,020)	(232,020)	(231,140)
	315 - Internal Rent	8,820	8,820	8,820
	320 - Photocopying - Internal	4,000	4,000	4,000
	330 - Financial Services	12,400	12,400	12,400
	352 - Telephone - External	800	800	800
	358 - Rent External	7,000	7,000	7,000
	360 - Printing & Stationery	900	900	900
	370 - Presentations & Gifts	12,000	16,138	12,000
	395 - Miscellaneous Expenses	500	500	500
	425 - Legal	5,000	5,000	5,150
	440 - Food & Drink	500	500	500
	461 - Contract Payments External	34,000	34,000	45,020
	554 - Memberships	400	400	0
Total Expens	ses	770,379	774,517	1,354,153
Net Surplus	/ (Loss)	(770,379)	(774,517)	(1,354,153)



## 205 - Occupational Health and Safety

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 205 - Occupational Health and Safety As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income	e	0	0	0
Expenses				
	203 - Salaries	185,403	185,403	194,000
	210 - Oncost	29,506	29,506	30,604
	280 - Medicals & Name Badges	30,500	30,500	46,667
	305 - Information Technology	10,400	10,400	12,100
	310 - Payroll / Personnel	1,760	1,760	1,760
	315 - Internal Rent	2,520	2,520	2,520
	320 - Photocopying - Internal	400	400	1,000
	330 - Financial Services	2,050	2,050	2,050
	352 - Telephone - External	200	200	0
	390 - Insurance	2,570	2,293	2,930
	395 - Miscellaneous Expenses	500	500	0
	440 - Food & Drink	400	400	0
	461 - Contract Payments External	163,100	168,100	158,550
	464 - Equipment	6,000	6,000	6,200
Total Expens	ses	435,309	440,032	458,381
Net Surplus	/ (Loss)	(435,309)	(440,032)	(458,381)



# **Business Innovation and Assurance**

#### **MISSION**

Achieve excellence in continuous improvement initiatives across the organisation.

Drive a culture of excellence and probity in all aspects of Councils risk management responsibilities.

#### **VALUES**

Trust, Respect, Integrity, Probity, Learning

#### **RECENT ACHIEVEMENTS**

- Risk uplift program completed and embedded as business as usual
- Insurance renewal 2022-23
- Internal Audit Plan developed and adopted by Council
- Facilitated improved Risk reporting to Audit and Risk Committee
- Risk Management Strategy adopted by Council

## **BUSINESS PLANNING CONTEXT**

- Increase Risk Maturity Assessment outcomes
- Business Continuity Plan review and rewrite and test
- Refresh Service Review timetable and reprioritisation
- Ensure all Audit and Risk Committee obligations are met, under the new local government act and the new Audit and Risk Committee Charter.

## **SERVICES**

SERVICE	DESCRIPTION
109 Business Innovation and Assurance	<ul> <li>Manage Service Reviews on behalf of the Executive</li> <li>Embed a culture of continuous improvement across Council operations</li> <li>Drive a culture of excellence and probity in all aspects of Councils risk management responsibilities</li> </ul>



# **BUDGET VARIANCE ANALYSIS**

<b>Business Unit</b>	Account	Commentary
109 Business Innovation and Assurance	203 – Salaries 210 – Oncost	Increase for exisiting staff due to EBA and banding increments. Includes new positions for Business Improvement Officer and Corporate Planning Officer.
	390 - Insurance	Increase across council due to new venues and cost increased due to cyber security. Offset by internal recharge to business units.
	410 – Audit fees	Audit committee member fees and Internal audit fees.
	461 - Contract Payments External	Includes provision externally conducted service reviews and risk and fraud workshops.



#### 109 - Business Innovation and Assurance

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 109 - Business Innovation and Assurance As at December, 2022** 



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
Total Income	<b>)</b>	0	0	0
<u>Expenses</u>				
	203 - Salaries	183,856	183,856	351,616
	210 - Oncost	29,425	29,425	55,469
	260 - Travel & Accommodation	1,200	1,200	1,200
	305 - Information Technology	11,400	11,400	12,100
	310 - Payroll / Personnel	1,760	1,760	1,760
	315 - Internal Rent	2,520	2,520	2,520
	320 - Photocopying - Internal	200	200	750
	330 - Financial Services	13,430	13,430	13,430
	352 - Telephone - External	400	400	400
	360 - Printing & Stationery	200	200	200
	376 - Contractors	4,500	4,500	17,000
	390 - Insurance	182,141	229,488	43,010
	395 - Miscellaneous Expenses	500	500	500
	410 - Audit Fees	67,000	67,000	100,200
	425 - Legal	1,500	1,500	1,500
	440 - Food & Drink	500	500	500
	461 - Contract Payments External	8,500	8,500	65,000
	554 - Memberships	300	300	0
Total Expens	ses	509,332	556,679	667,155
Net Surplus	/ (Loss)	(509,332)	(556,679)	(667,155)



# Planning and Infrastructure



# **Directorate – Planning and Infrastructure**

## **MISSION**

To provide timely, consistent and professional advice with respect to statutory and strategic responses to city planning, planning and implementation of infrastructure and public amenity projects, maintaining the city's built and natural assets, meeting the community's expectation in accordance with council's local laws and other regulated services, and furthering the economic development of the city, all in association with other units within the organisation. The directorate also has carriage of the sustainability task to ensure the council's compliance with its obligations with regard to climate change.

The directorate comprises the units of infrastructure & projects, planning & building, outdoor operations, environment & community protection, sustainability and economic development.

#### **VALUES**

Trust, Respect, Integrity, Learning.

#### **RECENT ACHIEVEMENTS**

The planning, development and infrastructure directorate continues to advance the policies, strategies and capital investment and asset renewal programs of the council. .

With the construction and building industries showing positive signs of recovery post the COVID pandemic, staff have been able to progress a number of significant projects and strategies over the past financial year and in other areas, have assisted in the continued growth and development of the city.

Some of the directorate's more significant achievements are listed below:

#### Planning & Building

- Statutory Planning
  - In the 2022 calendar year, 227 planning permits were determined, creating 277 new Lots in the city;
  - Estimated value of work is approximately \$160 million including about \$50 million at LOGIC.

#### · Strategic Planning

- 3 significant development plans Clubhouse Place, West Wodonga and Bonegilla Village were amended and/or approved over the past 12 months;
- A number of planning schemes amendments were undertaken and implemented or proposed and or due for Ministerial authorisation over the past 12 months;
- A number of planning strategies are underway or nearing completion, including the Employment Lands Strategy, the Open Space Strategy and the Albury Wodonga Integrated Transport Strategy:
- The team is also reviewing the Environmental Control; review of the resourcing requirements for council's environmental lands, reviewing bushfire management plans for high-priority reserves, is undertaking an assessment of Sloane's Froglet habitat and planning considerations and managing the Sumsion Gardens and Wetlands project;
- The team is also managing the review of the residential land supply and the heritage study.



#### Building Services

- Almost 800 building permits were assessed and issued during the 2022 calendar year (council's team holding approximately 67% of the market and increasing), representing work to the value of approximately \$225 million;
- Over \$225 million of building work (an increase of approximately 30%) was approved in 2021.
- The registration and inspections of swimming pools and spas continues to place a considerable workload upon the team;

#### Infrastructure & Projects

- Despite lengthy periods of inclement weather, the unit was able to successfully deliver a significant part of the 2022/2023 (infrastructure) capital budget, as well as completing a number of projects which were delayed as a result of the challenges posed by the COVID pandemic;
- The more significant infrastructure projects delivered during 2022/2023 included, but were not limited to:
  - Baranduda Fields Stage 1 (ongoing),
  - Extension of Roche Drive;
  - Construction of the LOGIC Retardation Basin;
  - Refurbishment of the Wodonga Exhibition Centre;
  - Various upgrades at the Wodonga Sports and Leisure Centre and safety improvements to the Resource Recovery Centre;
  - LED replacement to street lights on council's major road network;
  - New public toilet at Kookaburra Point;
  - Commenced delivery of the Belvoir Park playground;
  - Hockey pavilion at Birallee Park;
  - Look-out facilities at Huon Hill; and
- Successfully delivered the road, footpath and building renewal programs:

#### **Outdoor Operations**

- Took ownership of the Outdoor Operations Depot located at 1 Kendal Street and 8 and 10 Kane Road:
- Continued to maintain and improve council's high profile areas and other public spaces including maintenance and upgrades to council's sports ovals, improvements to road sides and assumed responsibilities for landscaping maintenance at new estates;
- Managed, maintained and enhanced council's environmental lands, all in accordance with approved management plans which also included fuel reduction works, weed control and revegetation works;
- Undertook significant gravel road renewal and sealed roads maintenance activities post the
  flooding and wet weather events and general road maintenance activities all in accordance with
  the Council's Road Management Plan, undertook maintenance works to footpaths, drainage
  and stormwater systems and signs and attended to a range of after-hours callouts; and
- Reinstated and improved a number public open spaces areas after the rain events and continued to carry out improvement works to council's piped and open stormwater drainage networks.

#### **Environment & Community Protection**

#### Waste Management

- Successfully tendered the Regional Domestic Kerbside Waste Collection Service which will be awarded early in 2023/2024 with a commencement date of 1 July 2024;
- Maintained second best status for contamination rates in the bin collection service;
- Resolved to commence the 4<sup>th</sup> bin system as mandated by the State Government on 1 July 2027:
- Implemented some structural staff changes at the Resource Recovery Centre.

#### Environmental Health

- Obtained a 100% inspection rate in relation to its business inspection obligations;
- Successfully undertook a number of vaccination programs within the region;
- Adopted and implemented a new Domestic Wastewater Management Plan.

#### Civic Services

- Adopted and implemented the new Domestic Animal Management Plan;
- Issued body-worn cameras to the team to discourage abusive behaviour my members of the community.



#### · Emergency Management

- Established and chairs the new Municipal Emergency Management Planning Committee (MEMPC) in accordance with State legislation;
- Assisted as required during the various flooding events throughout the year.

#### Sustainability

- Developed the Climate Change Adaptation Action Plan 2022 2027 which was adopted by the Council:
- Developed the Sustainability Strategy 2022 2026 which was adopted by the Council;
- The team continues to implement and monitor the Single Use Plastic Policy with Albury Council;
- The team continues to monitor energy and water usage and has successfully implemented improvement opportunities to reduce usage and costs to council;
- Collaboratively engages with the Goulburn Murray Climate Alliance (GMCA) to improve council's environmental sustainability;
- Actively engages with the community to provide advice and guidance on sustainability matters.

#### **Economic Development**

- This team was completely rebuilt after the departure of its staff members over the course of the past 18 months or so, with a new manager economic development, senior economic development officer and a new economic development officer appointed;
- The team has successfully implemented a number of initiatives funded via COVID-response programs dealing with visitation and outdoor dining re-activation, including projects at Junction Place, the central business area and at Gateway Island;
- The team has commenced discussions with the councillors in an effort to better understand the Council's expectation of the team and to ensure that economic development strategies are fully aligned with the Council Plan.

#### **General Achievements**

- Commenced and completed Service Reviews of the Resource Recovery Centre (previously known as the Waste Transfer Facility), Compliance and Enforcement and Building Services;
- · Successfully recruited into a number of critical vacancies; and
- · Was successful in a number of grant applications.

#### **Gateway Island**

 The Commonwealth landholdings on Gateway Island were successfully transferred into council's ownership, including two agistee licences and the lease related to the Wodonga Quarry.

#### **LOGIC**

 A number of land sales at LOGIC were successfully concluded or settled with numerous others in the early stages of sales' negotiations.

#### **BUSINESS PLANNING CONTEXT**

The directorate is tasked to plan and implement projects in support of the growth and revitalisation of the city, the management and maintenance of its physical infrastructure, natural resources and open spaces and ensure that development within the city occurs in a structured, orderly and sustainable manner.

The directorate is also tasked to strategically plan for the growth of the city, putting in place infrastructure, land use planning and open spaces to support the 25 – 50 year growth horizon.

Its main priorities include:

#### Planning for the future long term growth of the city

- Has implemented a Works-in-Kind agreement with a developer to implement infrastructure projects within the Leneva Baranduda growth area;
- Has progressed a number of planning applications within the growth area which will result in a significant increase in residential lots becoming available over the next few years;



- Continues to develop its understanding of the Developer Contribution Plan and the challenges faced when implementing and reporting upon it; and
- Continues to access and determine applications for consideration of the approval of development plans and rezoning applications.

#### Management and maintenance of council's built assets

- The directorate continues to ensure that projects are implemented which support the renewal
  and upgrading of council's assets in order to extend the useful life of these assets, ensuring
  that they are safe, fit for purpose and reduce the risk of loss and damage, and
- Undertakes works in adherence with council's Road Management Plan, a requirement under the *Road Management Act, 2004*.

# Management and maintenance of council's natural resources, sports precincts and public open spaces

- Wodonga is home to significant natural amenity with its hills, valleys and waterways, with the natural resources team being responsible for the maintenance and management of council's environmental lands;
- The parks and gardens team ensure that council's public open spaces, roadsides and city entrances remain attractive and safe and that it's sports fields are presented in the best possible way;
- The team continues to explore appropriate responses to a changing climate, seeking plantings which are more low-water-future tolerant:
- Safety remains a priority with regard to overhead power line clearances and trees located in council's open spaces, with these being audited/inspected as required;
- The directorate works closely with the CFA and other agencies to mitigate bushfire risk and threats to community safety and enjoyment; and
- Works with developers to ensure that public open spaces handed to the council are appropriate and easily maintained under council's current resource allocation.

#### Waste Management, Environmental Health, and Civic Services

- Be prepared and able to deal with emergency situations and the ongoing current pandemic;
- Finalise the new Kerbside Waste Contract, due for implementation from mid-2024;
- Implement the recommendations dropping out of the service review of the Resource Recovery Centre;
- Continue to investigate the provision of a glass collection/recycling opportunity at the Resource Recovery Centre:
- Investigate new operating models at the Resource Recovery Centre.

#### **Environmental Sustainability**

- Embed sustainability and address climate change as "business as usual" across all units of council:
- Implement the outcomes of the Sustainability Strategy 2022-2026;
- Undertake the actions within the Climate Change Adaptation Action Plan 2022 2027;
- · Continue to champion the Green Team and associated events and initiatives;
- Support council operations and the community with reducing energy consumption and greenhouse emissions; and
- Continue to work towards the reduction of single use plastics within council operations.

#### **Economic Development**

- Determine the expectations and priorities of the Council and implement strategies and actions to achieve these:
- Continue to collaborate with Business Wodonga and others to further local economic development, investment attraction and employment opportunities;
- Work with council's appointed consulting land managers to attract new businesses to LOGIC and explore opportunities to work with existing businesses to maximise their potential;
- Collaborate with Development Victoria and other State agencies to invest in the city and/or divest their landholdings.



#### **Gateway Island**

- To foster business opportunities on the Island;
- To develop Gateway Island as a successful destination for residents and visitors where arts and crafts, cultural and hospitality offerings may be enjoyed;
- To develop nature-based recreational attractions for residents and visitors;
- To work with the operator of the Wodonga Quarry, private land owners and others to make Gateway Island a gateway into Victoria.

#### **LOGIC**

- To attract new business opportunities to the Estate through the sale of land;
- To provide infrastructure to meet the needs and expectation of new and existing businesses;
- To manage and maintain the infrastructure and landscaped area to a high standard.

## **SERVICES**

SERVICE	DESCRIPTION
050 Infrastructure and Planning management	As a member of the Wodonga executive, to motivate, lead and direct the planning & building, infrastructure & projects, the outdoor operations, community & environment protection and sustainability units:  To ensure delivery of all actions in the Council Plan; To provide the best possible services to the community, developers and investors; To ensure that the operations of the business unit and service teams remain within the budgetary limits and continue to develop innovative measures to improve financial and operational viability; and To provide the best possible advice to the Council.
009 Gateway Island	To maintain the strategic direction of the Island as an arts, cultural and recreational precinct and to manage and maintain the assets on the Island.
060 LOGIC	To market, maintain and manage the LOGIC industrial precinct and to attract investment through the sale of vacant land.

## **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
050 Infrastructure and planning management	400 – Consultancy	Costs to cover works associated with the management of the 5-year review of the Leneva Baranduda Developer Contribution Plan and any associated works.
	425 - Legal	General provision for legal advice.
	461 – Contractor Payments External	Allocation towards a shared Projects Officer engaged through the Integrated Water Management Forum
009 Gateway Island	077 - Rent	Anticipated increases in rent payments.
	400 - Consultancy	No budgetary requirements for 2023/2024
	425 – Legal fees	General provision to cover any legal advice required.
060 LOGIC	098 – Sale of Land	No forecast made, but some income is likely to be derived from land sales



Business Unit	Account	Commentary
	400 Consultancy	General provision to cover costs associated with appointed land sales agency
	425 Legal	General provision to assist with sales' document drafting
	434 Marketing	General provision to cover costs associated with appointed marketing agency

## 050 - Infrastructure and Planning Management

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 050 - Directorate - Infrastructure As at December, 2022



	2022/23 Adopted	2022/23 Revised	2023/24 Proposed
	Budget	Forecast	Budget
Income			
Total Income	0	0	0
Expenses			
203 - Salaries	213,061	213,061	219,977
210 - Oncost	34,549	34,549	35,154
260 - Travel & Accommodation	1,000	1,000	0
305 - Information Technology	5,700	5,700	6,050
310 - Payroll / Personnel	880	880	880
315 - Internal Rent	5,136	5,136	5,136
330 - Financial Services	3,490	3,490	3,490
352 - Telephone - External	1,600	1,600	1,500
390 - Insurance	2,240	2,680	3,430
395 - Miscellaneous Expenses	1,200	1,200	500
400 - Consultancy	50,000	235,200	50,000
425 - Legal	5,000	5,000	5,000
440 - Food & Drink	500	500	250
461 - Contract Payments External	5,000	5,000	5,000
Total Expenses	329,356	514,996	336,367
Net Surplus / (Loss)	(329,356)	(514,996)	(336,367)



## 009 - Gateway Island

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 009 - Gateway Island As at December, 2022



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
		Baagot	1 0100001	Baagot
Income				
	057 - External Contracts	100,000	100,000	0
	077 - Rent	135,000	114,000	157,000
	096 - Costs Recovered	25,000	25,000	0
	102 - Leases	21,852	21,852	0
Total Income	)	281,852	260,852	157,000
<b>Expenses</b>				
	330 - Financial Services	3,790	3,790	3,790
	380 - Utilities	4,800	4,800	5,800
	383 - Security	1,200	1,200	1,224
	385 - Cleaning	1,600	1,600	1,632
	390 - Insurance	7,590	12,768	16,310
	400 - Consultancy	60,000	60,000	0
	425 - Legal	26,000	26,000	26,000
	461 - Contract Payments External	166,000	166,000	166,500
	466 - Maintenance	75,000	75,000	75,000
	475 - Rates Water	5,000	5,000	6,000
Total Expens	ses	350,980	356,158	302,256
Net Surplus	/ (Loss)	(69,128)	(95,306)	(145,256)



## 060 - LOGIC

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 060 - LOGIC As at December, 2022



	2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Incomo			
Income 098 - Sale Of Goods	415,000	415,000	0
Total Income	415,000	415,000	0
Expenses			
260 - Travel & Accommodation	5,000	5,000	0
355 - Advertising	5,000	5,000	0
390 - Insurance	0	2,414	3,090
400 - Consultancy	200,000	200,000	100,000
425 - Legal	50,000	50,000	50,000
434 - Marketing / Promotion	50,000	98,442	0
438 - Events & Festivals	0	0	40,000
440 - Food & Drink	5,000	5,000	0
461 - Contract Payments External	100,000	100,000	100,000
478 - Fire Services Levy	0	0	1,600
Total Expenses	415,000	465,856	294,690
Net Surplus / (Loss)	0	(50,856)	(294,690)



# **Infrastructure & Projects**

## MISSION

To achieve a high standard of planning, design and construction of infrastructure to facilitate the continued growth of the city and provide a safe, healthy and sustainable environment for the community.

## **VALUES**

Trust, Respect, Integrity, Learning, Innovation.

#### **RECENT ACHIEVEMENTS**

#### **Projects and Design**

- Delivery of the capital budget;
- Delivery of the road, footpath and building renewal programs;
- Delivery of projects including, Baranduda Fields Stage 1 (ongoing), Belvoir Park Playground Stage 2, Council Depot Upgrade (ongoing), Resource Recovery Centre Improvements, Wodonga Hockey Pavilion and Change Room, Wodonga Exhibition Centre Bushfire Relief Centre, Logic Roache Drive Extension and Detention Basin.

#### **BUSINESS PLANNING CONTEXT**

#### Infrastructure & Projects

The team continues to provide the full suite of engineering services to council and continues to develop its capacity in order to continue to deliver works to a high standard.

The focus for the team in coming years will be to re-evaluate the transport network with a particular focus on pedestrian and cyclist accessibility whilst also making vehicle access as efficient as possible. Another significant focus will be the delivery of infrastructure items within the Leneva Baranduda Precinct Structure Plan and Developer Contributions Plan and the delivery of stage 1 of Baranduda Fields.

The unit is also responsible for the project management and delivery of asset renewal, building construction, road safety and a variety of other engineering projects. The unit must continue to deliver these projects and programs to ensure the city's infrastructure provides the level of amenity and safety for the whole community.

#### Critical issues include:

- Continue to develop staff to ensure high standards of work are delivered
- Ensure resources in place to effectively deliver projects on time and to allocated budgets
- Ensure asset renewal projects continue to be delivered in light of asset renewal gap

The unit is responsible for the delivery of:

- The Capital Works Program which includes a diverse range of infrastructure projects;
- Building Renewal Program including improvements to community facilities, recreation facilities, energy efficiency projects and public toilets;
- Planning Referrals including subdivisions and all other engineering infrastructure planning;



- Customer service requests across a broad range of issues from traffic management to storm water drainage issues;
- Providing technical engineering advice to internal and external customers.

The unit is resourced with a team leader, engineers, technical officers, a landscape architect and a building construction supervisor.

## **SERVICES**

SERVICE	DESCRIPTION
	To provide engineering and project management services to the Council and deliver a major component of the capital works program.

## **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
058 Projects and design	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments. Temporary Position Baranduda Fields Construction Supervisor has also increased salary component
	466 – Maintenance	Increase costs due to market movement in contractor and material pricing.



# 058 - Projects and Design

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit 058 : Projects and Design As at December, 2022** 



		2022/23	2022/23	2023/24
		Adopted	Revised	Proposed
		Budget	Forecast	Budget
<u>Income</u>				
	082 - Fees Inspection	250,000	250,000	250,000
	172 - Contributions	200,000	200,000	200,000
Total Income	)	450,000	450,000	450,000
<b>Expenses</b>				
	203 - Salaries	1,028,848	1,028,848	1,169,876
	210 - Oncost	167,090	167,090	186,294
	250 - Uniforms	1,500	1,500	2,000
	255 - Vehicle Expense	55,600	55,600	56,020
	260 - Travel & Accommodation	1,500	1,500	2,000
	270 - Fringe Benefits Tax	7,140	7,140	7,140
	305 - Information Technology	59,800	59,800	71,300
	310 - Payroll / Personnel	9,770	9,770	9,770
	315 - Internal Rent	27,939	27,939	19,678
	320 - Photocopying - Internal	3,000	3,000	3,000
	330 - Financial Services	21,830	21,830	21,830
	352 - Telephone - External	2,500	2,500	4,000
	380 - Utilities	750,000	750,000	750,000
	390 - Insurance	18,080	12,114	15,470
	400 - Consultancy	0	140,000	25,000
	440 - Food & Drink	200	200	800
	464 - Equipment	1,000	1,000	1,000
	466 - Maintenance	30,000	30,000	45,000
	560 - Transfer To Reserves	200,000	200,000	200,000
Total Expens	ses	2,385,797	2,519,831	2,590,178
Net Surplus	(Loss)	(1,935,797)	(2,069,831)	(2,140,178)



# **Planning and Building**

## MISSION

An integrated planning and building service that provides for the sustainable growth of Wodonga that meets the present and future needs of our community.

#### **VALUES**

Trust, Respect, Integrity, Learning.

#### **RECENT ACHIEVEMENTS**

#### **Building Services**

- Total number of Building Permits issued by Council 793
- 2,765 building inspections conducted by Council
- Total value of Building Permits issued by Council \$224,594,729
- Total Value of Building Permits issued in Wodonga by Council \$119,618,042 (Total including Private Building Surveyors \$201,254,965)
- Total Number of Building Permits issued in Wodonga by Council 532 (Total including Private Building Surveyors 800)

#### Commercial highlights

- Building permit for Opal factory \$8.2 million of works
- Other commercial work to the value of approx. \$17 million

#### **Strategic Planning**

- Approval of Development Plans: Clubhouse Place, West Wodonga (DPO14);
   Amendment of Bonegilla Village (DPO8)
- Strategic Planning Projects Review of environmental planning controls, review of resources for environmental land, bushfire management plans for high priority reserves, assessment of Sloane's Froglet habitat and planning implications, management of Sumsion Lake and wetlands project.

#### **Statutory Planning**

- 227 planning permits/decisions issued in the 2022 calendar year.
- 277 new lots released in the 2022 calendar year.
- Estimated value of works assessed over \$160 million, including over \$50 million worth of new works at Logic.
- Approval granted for \$27 million extension to one of Wodonga's major manufacturing facilities.
- Approval granted for \$44 million hydrogen hub facility.
- First Leneva Baranduda PSP subdivision certification granted.
- Developed and launched a new Pathway module to calculate the contributions required for collection in the DCP.
- In consultation with IT, developed a page on Council's website for customers to search whether or not their property is within the PSP area.
- A team member was nominated for and subsequently won the organisation-wide award for excellence in the field of innovation.



## **BUSINESS PLANNING CONTEXT**

- Creation of confidence among development community of council's planning and building functions.
- Undertaking significant strategic planning across the city to provide future directions of growth for city.
- Providing building services to a wide variety of national builders in multiple locations across both VIC & NSW.
- Responding to reformist state government agenda and multiple legislative changes.
- Ongoing issue in attraction and retention of planners, building surveyors and inspectors.

## **SERVICES**

SERVICE	DESCRIPTION
054 Statutory planning	To achieve net community benefit by facilitating sustainable growth and development, and ensuring open, transparent and well informed planning decisions based on relevant information and data.
055 Strategic planning	To provide leadership that facilitates growth and development of Wodonga into a more socially, economically and environmentally sustainable community by providing the highest quality planning services and growth management guidance.
056 Building services	Wodonga Building Services is responsible for carrying out Wodonga City Council's legal obligations under the Building Act 1993 and is a regional leader in the provision of building surveying services and information.

## **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
054 Statutory planning	076 – Fees General 081 – Fees Permits 096 – Costs Recovered	Income is dependent on the level of development occurring in the municipality. Statistics from the current and the four previous financial years has been compared to estimate income from permit applications for the 2022-23 FY.
	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	400 – Consultancy	General provision for the assessment of complex planning permits \$15,000. This will potentially include engagement of consultants to peer review technical reports
	425 - Legal	Legal fees include regular procedural legal fees associated with Section 173 Agreements as a core function of the business unit, legal advice and legal representation for VCAT as they arise.
055 Strategic planning	203 – Salaries 210 – Oncost	Salaries reduced due to Council no longer employing a casual strategic planner. Includes EBA and banding increments for remaining staff.



Business Unit	Account	Commentary	
	425 - Legal	Legal costs associated with planning scheme amendments including legal representation at Planning Panels.	
	471 - Panel Costs & Fees	It is anticipated that there will be a requirement to fund up to two panels in the 2023-2024 year.	
056 Building services	062 – External user charges 079 – Fees Certificates 082 – Fees Inspection 083 – Fees Lodgement	•	
	203 – Salaries 210 – Oncost 250 – Uniforms	Increase due to EBA and banding increments.	
	554 – Memberships	Registrations in NSW x 5, VIC x 5; Victorian Municipal Building Surveyors Group x 3; Australian Institute of Building Surveyors x 3; Association of Accredited Certifiers x1.	



# 054 - Statutory Planning

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 054 - Statutory Planning As at December, 2022



		2022/23 Adopted	2022/23 Revised	2023/24 Proposed
		Budget	Forecast	Budget
<u>Income</u>				
	076 - Fees General	10,459	10,459	6,650
	081 - Fees Permits	265,970	265,970	271,329
	096 - Costs Recovered	21,342	21,342	19,568
Total Income	•	297,771	297,771	297,547
<b>Expenses</b>				
	203 - Salaries	713,865	713,865	759,953
	210 - Oncost	114,551	114,551	119,886
	250 - Uniforms	1,050	1,050	1,050
	255 - Vehicle Expense	10,080	10,080	8,640
	260 - Travel & Accommodation	2,000	2,000	2,000
	280 - Medicals & Name Badges	50	50	0
	305 - Information Technology	32,200	32,200	36,300
	310 - Payroll / Personnel	3,470	3,470	3,470
	315 - Internal Rent	7,560	7,560	10,080
	320 - Photocopying - Internal	1,500	1,500	1,500
	330 - Financial Services	8,410	8,410	8,410
	352 - Telephone - External	600	600	600
	360 - Printing & Stationery	500	500	500
	365 - Journals & Manuals	1,200	1,200	1,200
	390 - Insurance	5,650	4,997	6,390
	395 - Miscellaneous Expenses	2,000	2,000	2,000
	400 - Consultancy	15,000	15,000	15,000
	425 - Legal	30,000	30,000	30,000
	440 - Food & Drink	1,000	1,000	1,000
	554 - Memberships	8,760	8,760	3,500
Total Expens	ses	959,446	958,793	1,011,479
Net Surplus	/ (Loss)	(661,675)	(661,022)	(713,932)



## 055 - Strategic Planning

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 055 - Strategic Planning As at December, 2022



	2022/23	2022/23	2023/24
	Adopted	Revised	Proposed
	Budget	Forecast	Budget
Income 076 - Fees General Total Income Expenses	6,860	6,860	6,860
	<b>6,860</b>	<b>6,860</b>	<b>6,860</b>
203 - Salaries 210 - Oncost 250 - Uniforms 260 - Travel & Accommodation 280 - Medicals & Name Badges 305 - Information Technology 310 - Payroll / Personnel 315 - Internal Rent 320 - Photocopying - Internal 330 - Financial Services 352 - Telephone - External 360 - Printing & Stationery 390 - Insurance 400 - Consultancy 402 - Contributions Expenditure 425 - Legal 440 - Food & Drink 471 - Panel Costs & Fees	466,447 74,761 600 1,600 50 22,800 3,440 6,300 2,000 6,360 1,300 1,000 8,670 100,000 0 20,000 500 40,000	466,447 74,761 600 1,600 50 22,800 3,440 6,300 2,000 6,360 1,300 1,000 5,281 342,399 10,000 20,000 500 40,000	434,324 68,517 600 1,600 0 23,200 3,440 6,300 1,500 6,360 1,300 1,000 6,750 0 20,000 600 50,000
554 - Memberships  Total Expenses  Net Surplus / (Loss)	5,740	5,740	1,400
	<b>761,567</b>	1,010,577	626,891
	(754,707)	(1,003,717)	(620,031)



# 056 - Building Services

## PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 056 - Building Services As at December, 2022



	2022/23 Adopted	2022/23 Revised	2023/24 Proposed
	Budget	Forecast	Budget
Income			
062 - External	80,000	80,000	4,000
079 - Fees Certificates	31,000	31,000	8,000
082 - Fees Inspection	990,000	990,000	810,000
083 - Fees Lodgement	165,500	165,500	144,000
132 - Grant Recurrent	75,000	0	0
Total Income	1,341,500	1,266,500	966,000
<u>Expenses</u>			
203 - Salaries	903,586	903,586	911,080
210 - Oncost	145,889	145,889	144,000
245 - Staff Allowances	0	0	6,000
250 - Uniforms	2,000	2,000	2,000
255 - Vehicle Expense	38,700	38,700	41,280
260 - Travel & Accommodation	1,500	1,500	1,500
280 - Medicals & Name Badges	100	100	0
305 - Information Technology	38,400	38,400	42,350
310 - Payroll / Personnel	4,780	4,780	4,780
315 - Internal Rent	12,600	12,600	12,600
320 - Photocopying - Internal	10,000	10,000	10,000
330 - Financial Services	12,710	12,710	12,710
352 - Telephone - External	3,600	3,600	5,000
360 - Printing & Stationery	200	200	700
365 - Journals & Manuals	2,500	2,500	2,500
375 - Materials	200	200	200
390 - Insurance	7,730	6,453	8,250
395 - Miscellaneous Expenses	500	500	500
440 - Food & Drink	500	500	500
461 - Contract Payments External	0	38,727	0
554 - Memberships	14,620	14,620	17,000
Total Expenses	1,200,115	1,237,565	1,222,950
Net Surplus / (Loss)	141,385	28,935	(256,950)



# **Outdoor Operations**

## MISSION

#### Environmental Lands and WREN

To develop and implement projects that contribute to threatened species and habitat conservation and encourage the enjoyment of our city's natural resources by the residents of Wodonga.

To engage the Wodonga community to contribute to improving the vegetation quality and vegetation linkages across the city landscape.

### Parks & Gardens

To create and maintain safe passive and non-passive open space that promotes and encourages health and wellbeing through well maintained open space.

To foster community ownership and pride in City of Wodonga's open space. To develop positive relationships with all our user groups including sporting clubs, community groups, other government agencies and the residents of Wodonga.

## Lake Hume

To provide neat, tidy and safe public places in partnership with Goulburn Murray Water for the enjoyment and benefit of our community and visitors whom frequent, Jackson's Point, Kookaburra Point, Ebden and Ludlow's on the foreshore of Lake Hume.

#### Roads and Roadsides

To develop and deliver an improved sustainable maintenance service for council's infrastructure whilst remaining compliant with the Road Management Plan. To maintain clean safe and well delineated roadways, walkways and cycle paths that benefit the residents and visitors of the city.

# **VALUES**

Trust, Respect, Integrity, Learning.



## **RECENT ACHIEVEMENTS**

#### **ENVIRONMENTAL LANDS and WREN**

- Continued engagement with community groups, local schools, and higher education providers to undertake revegetation activities, pest species removal, erosion control works, and fencing replacement.
- Repair and replacement of the internal fencing on council's hilltops reserves.
- Continuation of livestock grazing to reduce vegetation biomass and reduce the risk of grass fire.
- Continuation of the removal and reduction in the abundance of woody weed and blackberry across Wodonga's hilltop reserves and creek lines.
- Continuation of supporting and working with friends of groups to improve and enhance environmental reserves.

#### **PARKS and GARDENS**

- The planting of hundreds of street, avenue and park trees to provide shade and colour to our city.
- The planting of numerous landscape plants including ornamental grasses, ground covers and shrubs to beautify our city landscapes,
- Continued Improvements in the use and efficiency of potable, reclaimed and bore water via the use of central irrigation controlling system. (CTS)
- The installation of new components to existing irrigation systems enabling connection to the CTS.
- The installation of new park benches and water fountains along the shared path network.
- Continued improvements, renewal and upgrades of aging landscapes throughout the city.
- Increasing an already high community satisfaction survey score in the appearance of public open space
- Continued enhancement of Belvoir Park.

#### **LAKE HUME**

- The installation of more new park furniture including picnic tables and park benches, all sites
- The removal and replacement of old park furniture with new items, all sites.
- The planting of trees and shrubs at all sites.
- Installation of new shelters

#### **ROADS and ROADSIDES**

- Continued maintenance of council's road, pathway and stormwater assets in accordance with the requirements of the Road Management Act.
- Further development of road inspection processes with the use of data asset management system.
- Completed roads review and implemented new structure to ensure ongoing cost effectiveness and efficiency whilst delivering core business activities.
- Continued review and implementation of a revised fleet to better deliver required services.

### **BUSINESS PLANNING CONTEXT**

## **ENVIRONMENTAL LANDS and WREN**

#### Critical issues

- The future direction for the management of our hilltop reserves.
- Climate change
- The impact of climate change in fire prevention and fuel hazard reduction activities.
- Managing community expectations and meeting CFA requirements of exotic grass growth and fuel hazard management as well as revegetation activities undertaken within WREN reserves.



#### Opportunities

- Development of Wodonga's hilltop environmental reserves and promotion of these facilities.
- Development of tracks and trails and other passive recreation uses on the hilltop reserves.
- Continue to work with community groups and schools to develop projects.
- Improve community awareness of the Wodonga Retained Environmental Network (WREN) and develop community connections with the reserve network.
- Promote a 'friends of' style model to engage with community members and encourage them
  to be actively involved to caring for council's environmental reserves.
- Potential for using fuel reduction burning as an additional method for fuel hazard management
- Significant roadside vegetation signage for high conservation roadsides.
- Improved communication with developers.

### New initiatives

- Environmental Lands Activation analysis and Master plan
- Ongoing consolidation and review of the natural resources team restructure including aligning with the parks and reserves team.
- Recruitment of a Weeds Project officer to deliver key strategic outcomes in the management of noxious weeds and environmental lands projects.

#### **PARKS and GARDENS**

#### Critical issues

- Fire prevention and management issues that require an increase of the area slashed within existing sites.
- Climate change and the affect it is having on our parks and reserves.
- The management and maintenance of sports grounds.
- The safety of our community in our public open spaces where large and significant trees are prevalent.
- To have management plans developed for new parks sites handed to council from new developments, including the costs for the provision of maintenance services.
- The development of management of native vegetation on rural roadside reserves, considering native vegetation legislation, fire management and the safety concerns of residents.
- Improved communication with developers.
- Large growth across the city resulting in pressure on resourcing and budgets

#### Opportunities

- To continue the rollout of the CTS to all irrigated sites.
- Work with the CFA to reduce the risk of fire hazard by investigating the use of controlled burns
- To conclude the review of all parks and reserves, high profile, tree, playgrounds and sports ovals services to determine efficiency gains and any under resourcing.
- Investigate climate change affects, including speaking with other councils and experts.
- Works towards better understanding of heat island effects and costs and benefits of increased tree canopy cover to public areas.

#### New initiatives

- To continue to implement improvement opportunities within the parks and reserves, high
  profile, tree, playgrounds and sports ovals services to determine efficiency gains and any
  under resourcing, including building greater capacity in one stop shop crews to maintain
  current service levels.
- To develop and plan a program that provides a practicable approach for tree audits / inspection for high risk trees.



#### LAKE HUME

#### Critical issues

- Have new service agreement signed off.
- Budget for ongoing improvements and maintenance to the Hume.

#### Opportunities

- Visit other lake areas to benchmark and see what they are doing, what improvements can be made.
- Develop a long term improvement plan for Lake Hume.

#### **New Initiatives**

- To install additional picnic tables and chairs and other facilities.
- To plant additional trees and shrubs in areas to provide shade for recreational purposes.

#### **ROADS and ROADSIDES**

As the city grows, the number of infrastructure assets required to be maintained also grows. The Works unit is responsible for the ongoing maintenance of all road related assets throughout the city.

The key focus of the Works unit is to ensure the city's road assets are maintained in accordance with the Wodonga Road Management Plan as adopted by council.

#### Critical issues include:

- Continue to move from a reactive approach to a programmed approach of road maintenance including moving form unsealed road maintenance to sealed road maintenance.
- Further development of the road maintenance management system.
- Continue to review team structures and maintenance activities to determine most efficient set up.

#### Opportunities

To continue to review all road and roadside maintenance services and new structure to determine efficiency gains and any over resourcing. Including:

- Sealed road maintenance (depressions, rutting, potholes, crack sealing)
- Unsealed road maintenance (grading, dust suppression, resheeting)
- Drainage maintenance (table drains, culverts, storm water networks, pits)
- Kerb and channel maintenance
- Bridge and major culvert maintenance
- Wetland maintenance
- CBA cleaning
- Bus shelter maintenance and cleaning
- Sign replacement and maintenance
- Line marking
- Improved monitoring and compliance with by-laws and EPA regulations regarding building sites in the city.



# **SERVICES**

SERVICE	DESCRIPTION
374 Environmental lands	To implement management and maintenance actions that impact positively on the biodiversity of our bush land areas by regenerating habitat for our indigenous fauna and flora species.
502 Outdoor operations Management	To provide leadership, direction, and management support to the Outdoor operation teams.
505 Roads and Roadsides maintenance	To implement road asset maintenance practices in line with the requirements of the Road Management Act.
506 Parks and gardens	To develop and implement maintenance actions that preserve council's open spaces including, trees, shrubs, lawns, park furniture, playgrounds and garden bed assets for our community to cherish and enjoy. To offer horticultural advice and information as requested by council and our community.  To provide quality sporting surfaces for active recreational casual users and user groups.  To create civic pride and a sense of community ownership in the appearance of our parks, gardens and public open spaces.
513 Lake Hume reserve	To implement horticultural, building, roads maintenance and cleaning actions that produces the agreed levels of services and standards for the Goulburn Murray Water sites on the foreshore at Lake Hume.
801 WRENS	To implement management and maintenance actions that impact positively on the biodiversity of our bush land areas by regenerating habitat for our indigenous fauna and flora species.



# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
374 Environmental Lands	203- Salaries 210-Oncost	Includes EBA and banding increments.
502 Outdoor Operations Management	203- Salaries 210-Oncost	Increase due to EBA and banding increments.
505 Roads Maintenance	081 - Fees Permits	Slight reduction in revenue based on current activity.
	132 - Grant Recurrent	Full 2023-2024 roads grant included in budget, variance to prior year due to 75% prepayment in April 2022.
	203 - Salaries 201 – Oncost	Increase due to EBA and banding increments.
506 Parks and Gardens	203 - Salaries 201 - Oncost	Increase due to EBA and banding increments. Additional positions included: - Aborist assistant - Sports oval supervisor for Baranduda Fields - Parks trade assistant due to additional land
	375 – Materials 376 – Contractors	Includes increase from Operating Projects into regular operating program. Partially offset by recharging maintenance costs to LOGIC and Gateway Island.
801 WRENS	122 - Interest Investments	Interest rate increases offset by lower WRENs investment balance over time
	203 - Salaries 201 - Oncost	Increase due to EBA and banding increments.



## 374 - Environment Lands

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 374 - Environment Lands As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income				
<u>moome</u>	102 - Leases	26,000	26,000	26,500
	132 - Grant Recurrent	10,000	10,000	10,500
Total Incon		36,000	36,000	37,000
Expenses				
	203 - Salaries	252,146	212,146	259,183
	210 - Oncost	111,741	111,741	114,384
	305 - Information Technology	5,700	0	0
	310 - Payroll / Personnel	2,640	2,640	2,640
	320 - Photocopying - Internal	50	50	0
	330 - Financial Services	6,150	6,150	6,150
	352 - Telephone - External	1,500	1,500	1,600
	375 - Materials	40,000	40,000	41,000
	376 - Contractors	388,000	388,000	397,000
	377 - Plant & Equipment Hire	61,458	61,458	76,622
	390 - Insurance	4,090	4,760	6,080
	394 - Plant Hire - External	3,000	3,000	3,000
	400 - Consultancy	25,000	25,000	25,000
	440 - Food & Drink	300	300	300
	464 - Equipment	10,000	10,000	10,000
	475 - Rates Water	2,000	2,000	3,000
Total Expe	nses	913,775	868,745	945,960
Net Surplus	s / (Loss)	(877,775)	(832,745)	(908,960)



# **502 – Outdoor Operations Management**

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 502 - Parks and Gardens Management As at December, 2022** 



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Incom	е	0	0	0
<u>Expenses</u>				
<u> </u>	203 - Salaries	549,258	682,766	718,225
	210 - Oncost	88,235	110,264	112,319
	250 - Uniforms	32,000	32,000	32,000
	260 - Travel & Accommodation	3,500	3,500	3,500
	305 - Information Technology	202,700	202,700	214,550
	310 - Payroll / Personnel	42,330	42,330	42,330
	320 - Photocopying - Internal	1,200	1,200	1,500
	325 - Tip Fees Internal	0	0	18,000
	330 - Financial Services	92,870	92,870	92,870
	352 - Telephone - External	10,000	10,000	10,000
	358 - Rent External	0	26,592	0
	360 - Printing & Stationery	500	500	500
	367 - Licences	10,000	10,000	10,300
	375 - Materials	5,000	5,000	5,200
	376 - Contractors	5,000	5,000	5,500
	377 - Plant & Equipment Hire	0	0	9,775
	380 - Utilities	25,000	25,000	25,000
	383 - Security	0	0	8,000
	385 - Cleaning	22,000	22,000	25,000
	390 - Insurance	70,860	54,281	69,320
	440 - Food & Drink	1,500	1,500	3,400
Total Expen	ses	1,161,953	1,327,503	1,407,288
Net Surplus	/ (Loss)	(1,161,953)	(1,327,503)	(1,407,288)



## 505 - Roads Maintenance

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 505 - Roads Maintenance As at December, 2022



	2022/23	2022/23	2023/24
	Adopted Budget	Revised Forecast	Proposed Budget
	Duuget	Torecast	Duuget
Income			
081 - Fees Permits	120,000	120,000	80,000
132 - Grant Recurrent	188,225	274,608	966,535
Total Income	308,225	394,608	1,046,535
Expenses			
203 - Salaries	1,046,453	1,046,453	1,093,254
210 - Oncost	464,719	464,719	477,716
375 - Materials	450,000	450,000	464,000
376 - Contractors	1,010,000	1,010,000	1,041,000
377 - Plant & Equipment Hire	607,082	607,082	680,078
394 - Plant Hire - External	125,000	125,000	129,000
461 - Contract Payments External	(170,000)	(170,000)	(170,000)
464 - Equipment	8,000	8,000	8,500
Total Expenses	3,541,255	3,541,255	3,723,548
Net Surplus / (Loss)	(3,233,030)	(3,146,647)	(2,677,013)



## 506 - Parks & Gardens

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 506 - Parks & Gardens As at December, 2022



	2022/23 Adopted	2022/23 Revised	2023/24 Proposed
	Budget	Forecast	Budget
Income			
057 - External Contracts	74,000	74,000	73,600
132 - Grant Recurrent	17,200	17,200	17,850
Total Income	91,200	91,200	91,450
<u>Expenses</u>			
203 - Salaries	2,050,151	2,020,151	2,234,401
210 - Oncost	907,884	907,884	978,782
255 - Vehicle Expense	64,975	64,975	64,915
375 - Materials	419,000	419,000	432,000
376 - Contractors	608,000	678,000	621,500
377 - Plant & Equipment Hire	1,160,308	1,160,308	1,266,619
394 - Plant Hire - External	8,000	8,000	8,000
464 - Equipment	7,700	7,700	8,000
475 - Rates Water	310,000	310,000	320,000
Total Expenses	5,536,018	5,576,018	5,934,217
Net Surplus / (Loss)	(5,444,818)	(5,484,818)	(5,842,767)



## **801- WRENS**

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 801 - WRENS As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Incomo				
<u>Income</u>	122 - Interest Investments	10,000	10,000	10,000
	199 - Transfer From Reserves	289,426	289,426	301,407
Total Incom		299,426	299,426	311,407
Expenses				
	203 - Salaries	121,191	121,191	127,436
	210 - Oncost	53,639	53,639	55,493
	305 - Information Technology	5,700	5,700	6,050
	310 - Payroll / Personnel	2,640	2,640	2,640
	320 - Photocopying - Internal	200	200	200
	330 - Financial Services	6,560	6,560	6,560
	352 - Telephone - External	2,100	2,100	2,100
	375 - Materials	25,000	25,000	26,000
	376 - Contractors	35,000	35,826	36,000
	377 - Plant & Equipment Hire	41,458	41,458	44,438
	390 - Insurance	2,380	1,554	1,990
	394 - Plant Hire - External	2,500	2,500	2,500
Total Expen	ses	298,368	298,368	311,407
Net Surplus	/ (Loss)	1,058	1,058	(0)



# **Economic Development**

# MISSION

To attract investment, development and activity that will contribute to the economic growth of Wodonga.

To ensure Wodonga businesses are provided with the assistance and support they need to enable them to grow and prosper.

# **VALUES**

Trust, respect, integrity, learning, accountable, ambitious, committed, creative, dynamic, enthusiastic, inclusive, positive, professional, respectful.

## **RECENT ACHIEVEMENTS**

#### **Economic development**

- Continued to support the business community recover from the impacts of the COVID-19 pandemic.
- Supported the business community by engaging, assisting and advising of funding available to businesses.
- Provided services to aid recovery through listings, news and interactive business maps.
- With funding from the Victorian Government, finalised the installation of additional outdoor dining pods and umbrellas as well as improvements at Gateway Village to support business recovery.
- Continued to participate in Invest Albury Wodonga and market the Logic industrial precinct
- Continued with the small business Better Approvals Program supporting new business to establish in the city.
- Supported Business Wodonga in the inaugural Jobs Expo
- Bedded in a completely new economic development team at council over the last six months

## **BUSINESS PLANNING CONTEXT**

- The central business area (CBA) continues to gain momentum and our community is being attracted to the public open spaces and new businesses.
- The Economic Development team provides a concierge service for new and growing businesses.
- Significant residential development fronts and strong population growth projected.
- Industrial land at Logic is available for development and enquiries have been constant.
- Inland Rail route through Logic continues to assisted in the enquiry levels at Logic.
- Liveability, location, access to workforce and high level of water security is attractive for attracting large scale industry.
- Development of the night economy has been identified for significant planning

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# **SERVICES**

SERVICE	DESCRIPTION
006 Economic development	To grow, create and maintain Wodonga's economic base in a sustainable manner.

# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
006 Economic Development	132 – Grant recurrent	No recurrent grants have been budgeted for in 2023-2024.
	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments including filling of current vacancies.
	365 - Journals & Manuals	Forecast.id, Profile.id and REMPLAN subscriptions.



# **006 - Economic Development**

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 006 - Economic Development As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Incom	е	0	0	0
Expenses	OOO Calarias	402.000	402.000	400,000
	203 - Salaries	163,886	163,886	186,893
	210 - Oncost	26,271	26,271	29,483
	255 - Vehicle Expense	9,000	9,000	22,585
	260 - Travel & Accommodation	1,000	1,000	1,000
	305 - Information Technology	11,800 2,230	11,800 2,230	18,150
	310 - Payroll / Personnel 315 - Internal Rent	5,040	5,040	2,230 5,740
	320 - Photocopying - Internal	240	240	500
	330 - Financial Services	18,040	18,040	18,040
	352 - Telephone - External	1,500	1,500	1,500
	365 - Journals & Manuals	31,000	31,000	33,500
	390 - Insurance	3,840	1,791	2,290
	420 - Strategy, Plans and Programs	50,000	50,000	50,000
	440 - Food & Drink	500	500	1,200
	552 - Contributions	0	19,297	0
554 - Memberships		200	200	1,400
Total Expen	•	324,547	341,795	374,512
Net Surplus	/ (Loss)	(324,547)	(341,795)	(374,512)



# **Environment and Community Protection**

## MISSION

To educate and support our community to be environmentally sustainable, healthy, and safe.

SAFE, EDUCATE, REDUCE, SUSTAIN

## **VALUES**

Trust, Respect, Integrity, Learning.

#### **RECENT ACHIEVEMENTS**

#### Waste

- Name change of waste transfer station to resource recovery centre in line with state badging
- The 30% increase of patronage through the resource recovery centre as a result of Covid-19 has continued as a new bench mark
- Wodonga was listed in the top 2 of the State for contamination in kerbside waste services
- State Government announcement to implement a Victorian CDS model by 2023
- State Government announcement to implement a fourth bin (purple lid) for glass by 2027 at the latest
- State Government announcement to implement food and organics waste bin (green lid) by 2030 for all households at the latest
- Maintained a less than 1% contamination from the Kerbside organic waste collection

#### **Environmental Health**

- Council adopted a new Domestic Waste Water Management Plan
- Exceeded national vaccination targets for all 0-5 year cohorts
- Continued the employment of a student Environmental Health Officer for 12 months
- Returned septic tank inspection program in-house
- Introduced and implemented a COVID safe plan that allowed continued operation of all council units safely.

#### **Civic Services**

- Council adopted a new Domestic Animal Management Plan
- Pound service provider providing a good level of service with very few complaints
- Body worn cameras for enforcement officers has resulted in reduced abusive behaviour
- Proactive work with developers has resulted in a reduced number of fire related infringements being issued
- Door knock resulted in another 700 pets being registered
- A purpose built animal control vehicle was purchased and has reduced

#### **Emergency Management (EM)**

- A new municipal emergency management planning committee was established in line with state legislation
- Funding for the Emergency Management Coordinator (EMC) has been allocated by the MERP project until September 2024 by Local Government Victoria
- A new municipal fire management planning committee was established



#### **Environmental sustainability**

- Review and update the Sustainability Strategy 2022-26 with science based and measurable targets and actions
- Review and update the Climate Change Adaptation Action Plan 2022-27 with science based and measurable targets and actions
- Continue to champion the green team and associated events and initiatives
- Support council operations and the community with reducing energy consumption and greenhouse emissions
- Work toward embedding sustainability and addressing climate change as "business as usual" across all units

### **BUSINESS PLANNING CONTEXT**

#### **Waste Management**

- Review the hours of operation that the resource recovery centre is open to the public
- New systems required to deal with new items that have been banned from landfill
- The introduction of a future 4<sup>th</sup> bin for glass
- Likely changes due to introduction of CDS
- Need to extend the number of public place recycling stations

### **Environmental Health**

- Deal with possible future same or other pandemics
- Increased public awareness of food laws
- Determine best model for 24/7 response
- Introduction of a changed national vaccination regime

#### **Civic Services**

- Reduce red tape for the processing of permit applications
- Implement full online permit processing
- Restructure the enforcement processes for planning and building non compliance

### **Emergency management**

- Prepare for changing climate impacts
- Attain sponsorship for emergency management promotional programs
- Secure long term funding for the role of Emergency Management Coordinator (EMC)

#### **Environmental Sustainability**

- Work towards embedding sustainability and climate change risk as "business as usual" across all units
- Implementation of the Sustainability Strategy 2022-26 (should it be adopted on 20 March)
- Implementation of the Climate Change Adaptation Action Plan 2022-27 (should it be adopted on 20 March)
- · Continue to champion the green team and associated events and initiatives
- Support council operations and the community with reducing energy consumption and greenhouse emissions
- Support embedding climate change into the municipal health and wellbeing plan



# **SERVICES**

SERVICE	DESCRIPTION
188 Civic services	To provide suited advice and educational material on the various legislated requirements made upon the community To ensure neighbourhood disputes are avoided, or resolved as necessary without legal action where ever possible; and To undertake legal action upon detection of illegal activities.
190 Waste transfer station	To educate the community of the impacts that waste has on our environment and to encourage the adoption of the simple message of Reduce, Reuse and Recycle; Empowering the community to take appropriate action to avoid waste going to landfill; Educating the community and changing the mind set about what waste really is; and Encouraging and rewarding attendees to the waste transfer station for following and incorporating the triple R system when disposing of unwanted items.
192 Emergency Management	To educate, advocate, improve and lead the local community to become more resilient and then take appropriate action in their emergency management practices.  To ensure the community is aware and prepared for all emergencies. Ensuring Emergency Management is considered in all council activity. Reviewing and updating all sub plans.
362 Environmental Health	To protect the community and the environment from environmental harm by: Empowering the community to take appropriate action to avoid chronic health related issues, eg physical and mental wellbeing; Educating the community on environmental concerns – eg asbestos, legionella, blue green algae, noise, odours etc; Vaccinating the community to reduce the incidence of vaccine preventable diseases; Ensuring registered proprietors meet their legal obligations; and Undertaking legal action upon detection of illegal activities.
375 Environmental Sustainability	Promote and support all sustainability actions; Ensure council promotes environmental sustainability practices; and Educate the community on good sustainability practices and lead by example when possible
378 Waste management	Promote good waste practices and support all sustainability actions; Ensure council promotes sustainable waste practices; and Introduce better processes that increase resource recovery and reduce waste volumes.
507 Street garbage	Ensure the municipality is kept clean and tidy and promote good waste practices.



# **BUDGET VARIANCE ANALYSIS**

Business Unit	Account	Commentary
188 Civic services	072 – Fees registrations	Decreased for fee for sterilised dog and cat registration fees
	100 - Infringements	Fee unit based, so slight increase. 2023-2024 will see parking enforcement reintroduced.
	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	461 – Contract payments external	Animal control pound fees \$148k (partially offset from costs recovered),
190 Waste transfer station	076 - Fees General	Gatehouse revenue – increased for 30% increase in attendees
	098 - Sale Of Goods	Expected scrap metal and cardboard disposal to remain at current levels, offset by reduction in non ferrous metal, car battery and aluminium can disposal.
	203 – Salaries 210 – Oncost	Two additional staff members and includes increase due to EBA and banding increments.
	325 – Internal Tip Fees	Cost of tip vouchers on rates notice redeemed at the waste transfer station. Internal charge against 378 Waste Mgt
	376 - Contractors	Provision for contract work.
	461 - Contract Payments	Landfill disposal rate increase,
	External	increased waste to landfill.  Service support Mandalay Technologies (point of sale).
	466 - Maintenance	Maintenance provision for cleaning, cameras, roofing, lights.
192 Emergency Mgt	132 – Grant Recurrent	Increase in expected grants received from Emergency Management Victoria
362 Environmental Health	108 – Waste Water Levy	Change to Domestic Wastewater Management Plan removed levy charged to residence as this is a whole of council waterway protection program.
	096 – Costs Recovered	Immunisation, staff and clinic costs.
	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	358 – Rent External	External Immunisation space rental.
375 Environmental Sustainability	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
378 Waste management	107 – Garbage charges	Bin charges and waste management levy reflect actual costs of waste services
	203 – Salaries 210 – Oncost	Increase due to EBA and banding increments.
	325 – Internal Tip Fees	Cost of tip vouchers from rates notice redeemed at the waste transfer station
	376 - Contractors	\$25k Shared expense for numbering household bins with contractor.



Business Unit	Account	Commentary
	425 - Legal	General provision for legal expenses, mainly related to the new 12 year contract
	461 – Contract payments	Increased due to volume and weight of all bins.
507 Street Garbage	096 – Costs recovered	Reduced street sweeping usage by Vic Roads
	203 – Salaries 210 – Oncost	Change in casual staffing and includes increase due to EBA and banding increments.



## 188 - Civic Services

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 188 - Civic Services** 

As at December, 2022



	2022/23	2022/23	2023/24
	Adopted	Revised	Proposed
	Budget	Forecast	Budget
<u>Income</u>			
072 - Fees Registrations	491,000	491,000	343,630
076 - Fees General	6,500	6,500	6,600
081 - Fees Permits	18,300	18,300	18,100
096 - Costs Recovered	93,000	93,000	91,000
098 - Sale Of Goods	5,000	5,000	0
100 - Infringements	92,500	92,500	90,000
132 - Grant Recurrent	142,000	161,564	175,000
Total Income	848,300	867,864	724,330
<u>Expenses</u>			
203 - Salaries	973,833	973,833	981,910
210 - Oncost	154,569	154,569	153,113
245 - Staff Allowances	30,000	30,000	30,000
250 - Uniforms	6,650	6,650	6,650
255 - Vehicle Expense	60,920	60,920	60,380
260 - Travel & Accommodation	3,500	3,500	2,000
305 - Information Technology	39,700	39,700	47,500
310 - Payroll / Personnel	20,900	20,900	20,900
315 - Internal Rent	7,560	7,560	12,600
320 - Photocopying - Internal	5,000	5,000	1,500
330 - Financial Services	24,710	24,710	24,710
352 - Telephone - External	4,600	4,600	4,600
360 - Printing & Stationery	10,300	10,300	10,300
372 - Postage External	700	700	700
375 - Materials	8,000	8,000	8,000
376 - Contractors	18,500	26,586	18,500
390 - Insurance	13,190	8,946	11,430
395 - Miscellaneous Expenses	5,250	5,250	3,700
405 - Bank / Govt Fees	43,000	43,000	43,000
425 - Legal	86,200	86,200	89,200
440 - Food & Drink	3,800	3,800	3,800
461 - Contract Payments External	166,000	174,500	169,000
464 - Equipment	6,000	6,000	6,000
466 - Maintenance	4,500	4,500	4,500
554 - Memberships	3,500	3,500	3,500
Total Expenses	1,700,882	1,713,224	1,717,493
N (0 )	(050 500)	(0.47.000)	(000 100)
Net Surplus / (Loss)	(852,582)	(845,360)	(993,163)



## 190 - Waste Transfer Station

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 190 - Waste Transfer Station As at December, 2022



	2022/23 Adopted	2022/23 Revised	2023/24 Proposed
	Budget	Forecast	Budget
	_ uugu		
Income			
076 - Fees General	485,000	485,000	580,000
098 - Sale Of Goods	215,000	215,000	209,000
Total Income	700,000	700,000	789,000
		,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Expenses			
203 - Salaries	684,270	684,270	709,314
210 - Oncost	107,560	107,560	109,926
245 - Staff Allowances	1,496	1,496	0
250 - Uniforms	2,700	2,700	2,700
255 - Vehicle Expense	10,240	10,240	11,200
305 - Information Technology	15,900	15,900	17,100
310 - Payroll / Personnel	5,410	5,410	5,410
320 - Photocopying - Internal	1,000	1,000	1,000
325 - Tip Fees Internal	(540,000)	(540,000)	(558,100)
330 - Financial Services	34,850	34,850	34,850
352 - Telephone - External	5,000	5,000	2,000
367 - Licences	0	0	1,500
375 - Materials	7,000	7,000	10,000
376 - Contractors	10,000	10,000	10,000
377 - Plant & Equipment Hire	57,160	57,160	56,200
383 - Security	6,200	6,200	9,586
385 - Cleaning	25,500	25,500	25,000
390 - Insurance	8,880	17,003	21,720
394 - Plant Hire - External	25,000	25,000	20,000
405 - Bank / Govt Fees	940	940	940
440 - Food & Drink	500	500	500
461 - Contract Payments External	786,200	842,746	878,546
466 - Maintenance	40,000	40,000	40,000
Total Expenses	1,295,805	1,360,474	1,409,393
Net Surplus / (Loss)	(595,805)	(660,474)	(620,393)



# **192 – Emergency Management**

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 192 - Emergency Management As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income	132 - Grant Recurrent	93,000	93,000	94,000
Total Incom		93,000	93,000	94,000
<b>Expenses</b>				
	203 - Salaries	67,005	67,005	69,168
	210 - Oncost	10,724	10,724	10,912
	245 - Staff Allowances	22,464	22,464	22,913
	250 - Uniforms	300	300	300
	260 - Travel & Accommodation	1,200	1,200	1,200
	305 - Information Technology	5,200	5,200	6,050
	310 - Payroll / Personnel	660	660	660
	315 - Internal Rent	1,260	1,260	1,260
	330 - Financial Services	1,740	1,740	1,740
	352 - Telephone - External	1,000	1,000	1,000
	360 - Printing & Stationery	200	200	200
	375 - Materials	750	750	750
	376 - Contractors	6,100	6,100	6,100
	390 - Insurance	910	626	800
	440 - Food & Drink	450	450	450
	464 - Equipment	300	300	300
Total Expen	ses	120,263	119,979	123,803
Net Surplus	/ (Loss)	(27,263)	(26,979)	(29,803)



## 362 - Environmental Health

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 362 - Environmental Health As at December, 2022



	2022/23 Adopted	2022/23 Revised	2023/24
	Budget	Forecast	Proposed Budget
	Buuget	Torecast	Duuget
Income			
072 - Fees Registrations	143,000	143,000	180,000
081 - Fees Permits	5,500	5,500	100,000
096 - Costs Recovered	218,946	218,946	261,669
100 - Infringements	500	500	500
132 - Grant Recurrent	74,128	74,128	78,912
Total Income	442,074	442,074	521,081
Total meome	442,074	772,077	321,001
Expenses			
203 - Salaries	688,965	688,965	788,449
210 - Oncost	110,627	110,627	124,382
245 - Staff Allowances	800	800	800
250 - Uniforms	1,400	1,400	1,400
255 - Vehicle Expense	44,600	44,600	44,600
260 - Travel & Accommodation	1,400	1,400	0
305 - Information Technology	39,700	39,700	42,900
310 - Payroll / Personnel	14,250	14,250	14,250
315 - Internal Rent	15,795	15,795	17,055
320 - Photocopying - Internal	5,265	5,265	2,500
330 - Financial Services	17,020	17,020	17,020
352 - Telephone - External	3,700	3,700	3,700
358 - Rent External	16,200	16,200	18,000
360 - Printing & Stationery	220	220	220
375 - Materials	4,100	4,100	4,100
376 - Contractors	38,700	38,700	18,700
377 - Plant & Equipment Hire	0	0	3,120
383 - Security	0	0	300
385 - Cleaning	2,000	2,000	0
390 - Insurance	7,540	5,624	7,190
395 - Miscellaneous Expenses	1,580	1,580	1,600
400 - Consultancy	500	500	500
405 - Bank / Govt Fees	3,000	3,000	5,000
425 - Legal	3,000	3,000	5,000
440 - Food & Drink	1,150	1,150	1,150
461 - Contract Payments External	0	22,860	0
464 - Equipment	17,000	17,000	10,000
480 - Stock	18,300	18,300	23,000
554 - Memberships	0	0	2,000
Total Expenses	1,056,812	1,077,756	1,156,936
Net Surplus / (Loss)	(614,738)	(635,682)	(635,855)



# 375 - Sustainability

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

**Business Unit: 375 - Sustainability** 

As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income Total Income		0	0	0
<u>Expenses</u>	203 - Salaries 210 - Oncost 250 - Uniforms	191,490 30,647 250	191,490 30,647 250	197,729 31,193 400
	260 - Travel & Accommodation 305 - Information Technology 310 - Payroll / Personnel	500 5,900 590	500 5,900 590	500 12,100 590
	315 - Internal Rent 320 - Photocopying - Internal 330 - Financial Services	1,260 500 7,380	1,260 500 7,380	2,520 0 7,380
	352 - Telephone - External 375 - Materials 390 - Insurance	350 1,500 2,090	350 1,500 1,571	350 1,500 2,010
	400 - Consultancy 440 - Food & Drink 461 - Contract Payments External	20,000 1,500 33,598	20,000 1,500 33,598	1,500 44,000
Total Expens	464 - Equipment	4,000 <b>301,554</b>	4,000 <b>301,035</b>	4,000 <b>305,772</b>
Net Surplus	/ (Loss)	(301,554)	(301,035)	(305,772)



# 378 - Waste Management

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit: 378 - Waste Management As at December, 2022



		2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
_				
<u>Income</u>				
	107 - Garbage Charges	6,485,284	6,485,284	6,839,064
	199 - Transfer From Reserves	104,064	104,064	0
Total Incom	9	6,589,348	6,589,348	6,839,064
Expenses				
	203 - Salaries	97,001	97,001	100,149
	210 - Oncost	15,524	15,524	15,796
	250 - Uniforms	250	250	250
	260 - Travel & Accommodation	1,000	1,000	1,000
	305 - Information Technology	5,200	5,200	6,050
	310 - Payroll / Personnel	300	300	300
	315 - Internal Rent	2,520	2,520	2,520
	320 - Photocopying - Internal	0	0	750
	325 - Tip Fees Internal	505,000	505,000	505,000
	330 - Financial Services	27,470	27,470	27,470
	352 - Telephone - External	1,800	1,800	2,000
	375 - Materials	250	250	250
	376 - Contractors	25,000	25,000	25,000
	390 - Insurance	38,270	27,312	34,880
	395 - Miscellaneous Expenses	350	350	350
	405 - Bank / Govt Fees	4,064	4,064	4,100
	425 - Legal	10,000	10,000	10,000
	434 - Marketing / Promotion	2,000	2,000	0
	440 - Food & Drink	300	300	300
	461 - Contract Payments External	4,505,254	4,505,254	4,849,343
	554 - Memberships	2,000	2,000	0
		F. 6.10 ===	<b>5</b> 000 500	
Total Expen	ses	5,243,553	5,232,595	5,585,508
Net Surplus	/ (Loss)	1,345,795	1,356,753	1,253,556



# 507 - Street Garbage

# PROPOSED BUDGET 2023/24 OPERATING INCOME & EXPENDITURE

Business Unit 507 : Street Garbage As at December, 2022



	2022/23 Adopted Budget	2022/23 Revised Forecast	2023/24 Proposed Budget
Income 096 - Costs Recovered Total Income	10,000 <b>10,000</b>	10,000 <b>10,000</b>	5,000 <b>5,000</b>
Expenses			
203 - Salaries	235,523	235,523	173,333
210 - Oncost	34,601	34,601	26,362
310 - Payroll / Personnel	1,760	1,760	1,760
325 - Tip Fees Internal	35,000	35,000	35,000
330 - Financial Services	5,330	5,330	5,330
352 - Telephone - External	200	200	200
375 - Materials	40,000	40,000	50,000
376 - Contractors	5,000	5,000	5,000
377 - Plant & Equipment Hire	204,660	204,660	162,865
390 - Insurance	4,540	3,019	3,860
461 - Contract Payments External	12,800	12,800	10,800
464 - Equipment	250	250	250
Total Expenses	579,663	578,142	474,760
Net Surplus / (Loss)	(569,663)	(568,142)	(469,760)



# **Waste Levy Reconciliation**

	Reference Business unit	Note
\$1,253,556	378 Waste Management	
(\$620,393)	190 Waste Transfer Station	
(\$469,760)	507 Street Garbage	
(\$88,403)	194 Mgr Environment and Community Protection – 45% of manager costs are waste related	Included in Manager overheads
(\$75,000)	Litter in parks + Lake Hume, stormwater litter traps	Included in Parks and Gardens
\$0	Net waste related budgets	